

## Operations Manual EZDP-2127 Rev F

### Shaft Ground Monitoring: Assurance – Series 2



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# 1. About Cutsforth

Cutsforth specializes in developing innovative new technologies and services to support the power generation industry. Cutsforth's patented EASYchange® brush holder design, online truing service, InsightCM™ condition monitoring software, and patented shaft grounding and monitoring systems have been installed across the globe in generators of all sizes and in nearly every industry application, including nuclear, natural gas, coal, wind, and hydroelectric.

Cutsforth's knowledge and commitment to excellence drives our innovative solutions for the changing needs of the power industry. Whether it is a quick response to a critical situation or a new way of solving an old problem, our commitment to quality ensures that our customers receive best-in-class products and services—Cutsforth is the Power of Innovation.

Cutsforth started back in 1991 as a small company focused primarily on making replacement brush holders for generators and exciters. Today, after 30+ years in business, Cutsforth's experience and innovative designs have brought its best-in-class excitation brush holder and shaft grounding replacements and collector ring services to some of the world's largest power companies.

## 1.1. Cutsforth Products

- [EASYchange® Removable Brush Holders](#)
- [EASYchange® Brush Condition Monitoring](#)
- [Cutsforth Shaft Grounding Systems](#)
- [Rotor Flux Monitoring](#)
- [Electro-Magnetic Interference Monitoring](#)
- [InsightCM™ Condition Monitoring Software](#)

## 1.2. Cutsforth Field Services

Cutsforth provides comprehensive product installations for all product offerings as well as on-site training after the installation. We work efficiently during your outage to ensure a smooth upgrade to our innovative solutions such as Product Installations, Online Collector Ring and Commutator Truing, Spiral Groove Restoration, and Consulting and Emergency Services.

## 1.3. Cutsforth Automation and Control Services

Cutsforth provides comprehensive Automation and Control services which include data historian integration, InsightCM™ integration, DCS logic, engineered drawings and much more. This further complements our turnkey monitoring system installations.

## 2. Legal Information

### 2.1. Limited Warranty

This document is provided 'as is' and is subject to being changed, without notice, in future editions. Cutsforth reviews this document carefully for technical accuracy; however, CUTSFORTH MAKES NO EXPRESS OR IMPLIED WARRANTY AS TO THE ACCURACY OF THE INFORMATION WITHIN THIS MANUAL AS IT RELATES TO SPECIFIC INSTALLATION. THE CUSTOMER IS RESPONSIBLE FOR VERIFYING INSTALLATION AND OPERATING CONDITIONS AT EACH INSTALLATION LOCATION AND FOR EACH GENERATOR TYPE. Cutsforth warrants that its hardware products will be free of defects in materials and workmanship that cause the product to fail to substantially conform to the applicable Cutsforth published specifications for one (1) year from the date of invoice.

For a period of ninety (90) days from the date of invoice, Cutsforth warrants that (i) its software products will perform substantially in accordance with the applicable documentation provided with the software, and (ii) the software media will be free from defects in materials and workmanship. If Cutsforth receives notice of a defect or non-conformance during the applicable warranty period, Cutsforth will, in its discretion: (i) repair or replace the affected product, or (ii) refund the fees paid for the affected product. Repaired or replaced hardware will be warranted for the remainder of the original warranty period or ninety (90) days, whichever is longer. If Cutsforth elects to repair or replace the product, Cutsforth may use new or refurbished parts or products that are equivalent to new in performance and reliability and are at least functionally equivalent to the original part or product. You must obtain an RMA number from Cutsforth before returning any product to Cutsforth. Cutsforth reserves the right to charge a fee for examining and testing hardware not covered by the Limited Warranty.

This Limited Warranty does not apply if the defect of the product resulted from improper or inadequate maintenance, installation, repair, or calibration performed by a party other than Cutsforth; unauthorized modification; improper environment; use of an improper hardware or software key; improper use or operation outside of the specification for the product; improper voltages; accident, abuse, or neglect; or a hazard such as lightning, flood, or other act of nature.

THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND THE CUSTOMER'S SOLE REMEDIES, AND SHALL APPLY EVEN IF SUCH REMEDIES FAIL OF THEIR ESSENTIAL PURPOSE.

WARNING REGARDING USE OF CUTSFORTH SHAFT MONITORING EQUIPMENT: CUSTOMER IS ULTIMATELY RESPONSIBLE FOR VERIFYING AND VALIDATING THE SUITABILITY AND RELIABILITY OF THE PRODUCTS WHENEVER THE PRODUCTS ARE INCORPORATED IN THEIR SYSTEM OR APPLICATION, INCLUDING THE APPROPRIATE DESIGN, PROCESS, AND SAFETY LEVEL OF SUCH SYSTEM OR APPLICATION. PRODUCTS ARE NOT DESIGNED, MANUFACTURED, OR TESTED FOR USE IN LIFE OR SAFETY CRITICAL SYSTEMS, OR ANY OTHER APPLICATION IN WHICH THE FAILURE OF THE PRODUCT OR SERVICE COULD LEAD TO DEATH, PERSONAL INJURY, SEVERE PROPERTY DAMAGE OR ENVIRONMENTAL HARM (COLLECTIVELY, "HIGH-RISK USES"). FURTHER, PRUDENT STEPS MUST BE TAKEN TO PROTECT AGAINST FAILURES, INCLUDING PROVIDING BACK-UP AND SHUT-DOWN MECHANISMS. CUTSFORTH EXPRESSLY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY OF FITNESS OF THE PRODUCTS OR SERVICES FOR HIGH-RISK USES.

CUTSFORTH DOES NOT WARRANT, GUARANTEE, OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF OR THE RESULTS OF THE USE OF THE PRODUCTS IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE. CUTSFORTH DOES NOT WARRANT THAT THE OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE. INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF USE, ARE SPECIFICALLY EXCLUDED FROM THIS WARRANTY; THE MAXIMUM VALUE OF A WARRANTY CLAIM CANNOT EXCEED THE ORIGINAL VALUE OF THE ASSEMBLY OR COMPONENT.

## **2.2. Copyright**

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## **2.3. Patents**

Please send patent information requests to [patents@cutsforth.com](mailto:patents@cutsforth.com).

## 3. Safety Information

### 3.1. Safety Information [English]

Following is important safety information. For safe installation and operation of this equipment, be sure to read and understand all cautions and warnings.

#### 3.1.1. Safety Conventions



##### NOTE:

Additional information.



##### ELECTRICAL DANGER

Indicates an action or specific equipment area that can result in personal injury or death from an electrical hazard if proper precautions are not taken.



##### CAUTION

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury or equipment damage.



##### WARNING

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



##### ROTATING PART CAUTION

Indicates possible injury from rotating parts.



##### DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury.

#### 3.1.2. General Safety Instructions



##### ELECTRICAL DANGER

Only qualified personnel who recognize shock hazards and are familiar with the safety precautions required to avoid injury should work with Cutsforth products. Among the many considerations are the following:

- Avoid contact with energized circuits.
- Avoid contact with rotating parts.
- Never install any component that appears not to be functioning in a normal manner.
- Always ensure proper installation of the holder assembly and shaft grounding rope.



### ELECTRICAL DANGER

Before working on the generator, de-energize, lock out, and tag out all power sources to the generator, shaft, and accessory devices. Electric shock and death may result due to failure to heed this warning.



### ROTATING PART CAUTION

High-voltage and rotating parts can cause serious or fatal injury. Installation, operation, and maintenance of this product must be performed only by qualified personnel, in accordance with all applicable safety regulations and guidelines.

## 3.2. Consignes de Sécurité [Français]

Les informations qui suivent sont essentielles afin d'assurer la sécurité de l'utilisateur lors de l'installation et de l'opération de l'équipement. Assurez-vous de bien lire et de comprendre tous les avertissements et mises en garde qui suivent.

### 3.2.1. Conventions de Sécurité



#### NOTE:

Informations supplémentaires.



#### RISQUES DE CHOC ÉLECTRIQUE

Indique que l'action ou la partie de l'équipement concernée peut mener à des blessures par électrisation ou à la mort par électrocution si les précautions adéquates ne sont pas prises.



#### MISE EN GARDE

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures mineures à modérées ou à des dommages matériels.



#### AVERTISSEMENT

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures sévères ou à la mort.



#### MISE EN GARDE : PIÈCE ROTATIVE

Indique la présence de pièces d'équipement rotatives pouvant causer des blessures.



#### DANGER

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures sévères ou à la mort.

### 3.2.2. Consignes de Sécurité Générales



#### RISQUES DE CHOC ÉLECTRIQUE

L'utilisation des produits Cutsforth n'est recommandée qu'aux professionnels qualifiés qui savent comment reconnaître la présence de risques de choc électrique ainsi que les consignes de sécurité à suivre pour éviter les blessures liées à ces risques. Lesdites consignes de sécurité incluent, sans s'y limiter :

- Éviter tout contact avec des circuits alimentés;
- Éviter tout contact avec des pièces d'équipement rotatives;
- Ne jamais installer de composante ne paraissant pas fonctionner normalement;
- Toujours s'assurer que la structure de soutien et le câble de terre de l'arbre de la génératrice sont correctement installés.



#### RISQUES DE CHOC ÉLECTRIQUE

Avant de travailler sur la génératrice, désalimentez, cadenassez et étiquetez toutes les sources d'énergies liées à la génératrice, à l'arbre et aux appareils accessoires. L'opérateur s'expose à des risques de chocs électriques pouvant causer la mort s'il ne tient pas compte de cet avertissement.



#### MISE EN GARDE : PIÈCE ROTATIVE

Les pièces d'équipement rotatives et sous haute tension peuvent causer des blessures sévères ou fatales. L'installation, l'opération et la manutention de ce produit ne doivent être faites que par des professionnels qualifiés et en respectant toutes les règles et consignes de sécurité applicables.

## 4. The Cutsforth Assurance Monitoring System

Cutsforth's Assurance Monitoring System measures grounding current and shaft voltage at the generator drive-end bearing and provides a unit shaft ground connection. The system features a local digital readout that displays live shaft voltage, ground current, and rope status data, as well as manual test points within the monitoring enclosure that makes it possible for any signal acquired by the system to be measured with hand-held equipment. This data can also be ported directly into a DCS or historian via Modbus or [optional] 4–20 mA outputs for remote viewing, trending, analysis, and alarming.

### 4.1. Key Specifications

**Voltage:**

- ±15 V DC
- 0–70 V RMS
- 0–100 V 0–Pk

**Current:**

- ±15 A DC
- 0–15 A RMS
- 0–20 A 0–Pk

**Accuracy:** ±1 V and 5% of current in specified range

**Operating Temperature:** –20°C to 55°C (–4°F to 131°F)

**Signal Acquisition Rate:** Shaft voltage and ground current are sampled at a rate of 100 kS/s

### 4.2. Proper Assurance Monitoring System Installation Required

All descriptions in this manual assume that the Assurance Monitoring System is connected via signal wires to Cutsforth's proprietary shaft-grounding and voltage-sensing hardware with rope wear indicators installed on the generator shaft.

### 4.3. Additional Resources

The following resources provide more information on the Assurance Monitoring System and associated equipment.

- Shaft Grounding Assembly Operations Manual

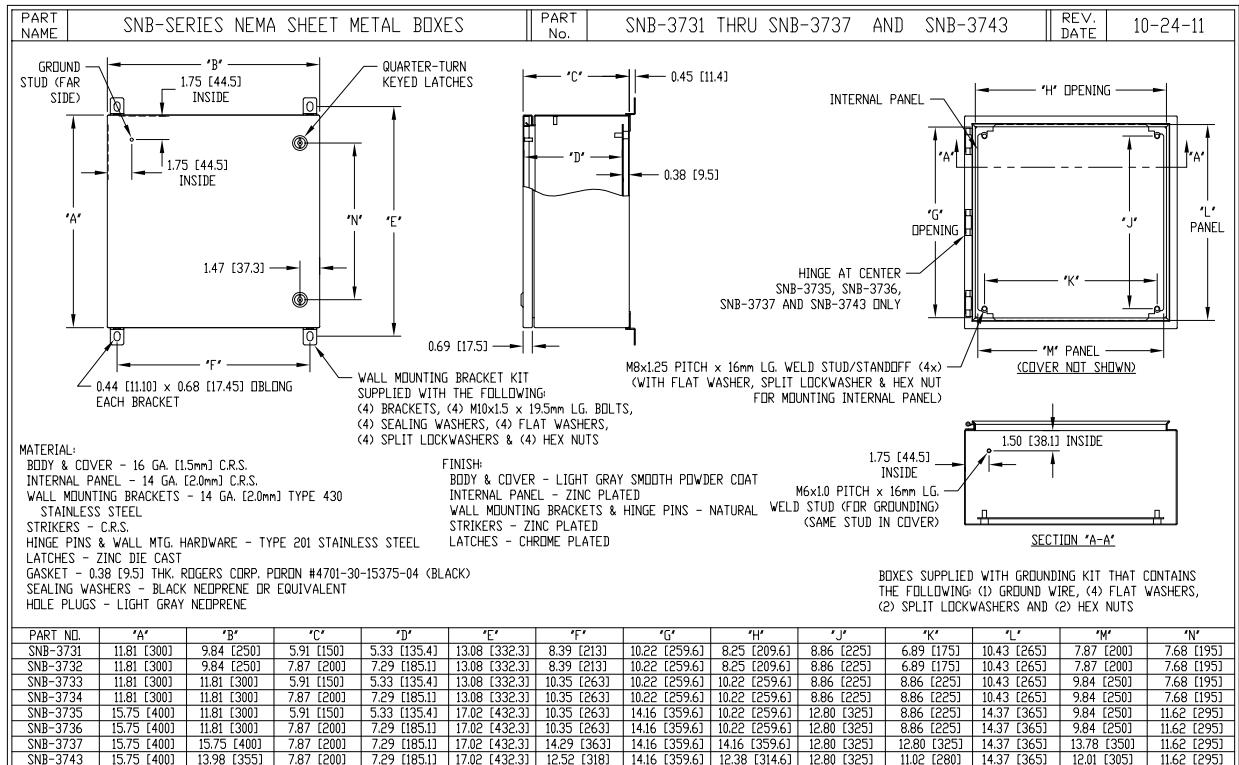
- Series 1: EZDP-2007
- Series 2: EZDP-2035
- Series 3: EZDP-2068
- Installation Planning Guide: EZDP-2126
- Appropriate wiring diagram(s) for installed equipment

## 4.4. Technical Specifications

### 4.4.1. Monitoring System Enclosure

#### 4.4.1.1. Painted Steel Enclosure

Catalog Number	A	B	C	Steel Type	Door/Body Gauge	Latch Qty
SNB-3734	11.81 in (300 mm)	11.81 in (300 mm)	7.87 in (200 mm)	Painted Steel, Cold Rolled	16	1

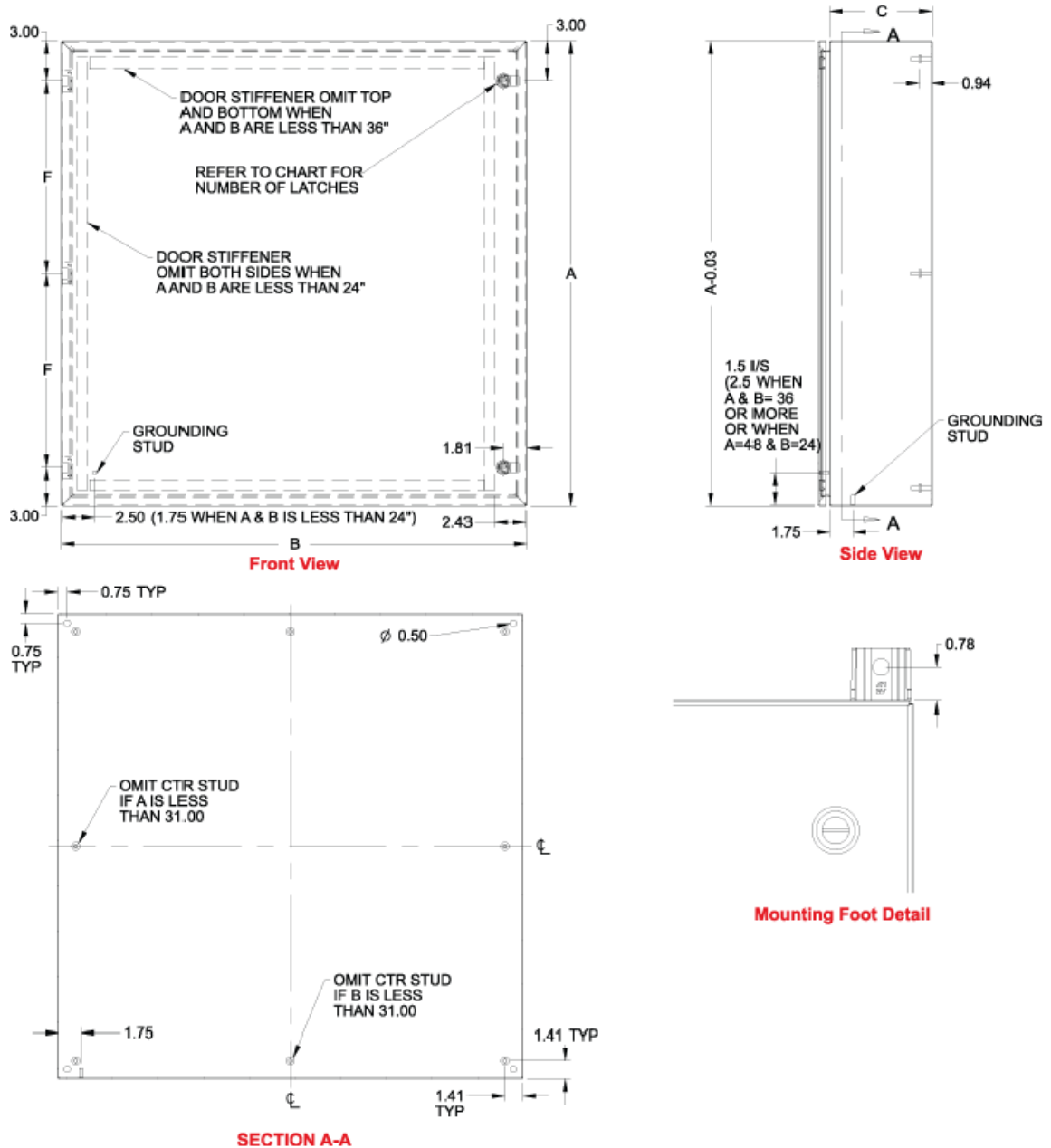


#### Specifications:

- UL 508A Listed: Type 1, 2, 4, 4X, 12, and 13
- UL File Number: E194432-20071011
- Meets NEMA 1, 2, 4, 4X, 12, 13 Requirements
- Meets IP66 Requirements
- 16 Gauge Cold Rolled Steel
- Light Gray Smooth Powder Coat
- Product Weight: 20 lb (9.1 kg)

**4.4.1.2. Stainless Steel Enclosure**

Catalog Number	A	B	C	Steel Type	Door/Body Gauge	Latch Qty
EN4SD12126S16	12.0 in (305 mm)	12.0 in (305 mm)	6.00 in (152 mm)	316 Stainless	16	1



**Specifications:**

<ul style="list-style-type: none"> <li>▪ UL 508A Type 3R, 4, 4X, 12</li> <li>▪ UL File: E65234</li> <li>▪ CSA Type 3R, 4, 4X, 12</li> <li>▪ CSA Cert: LR21001</li> </ul>	<ul style="list-style-type: none"> <li>▪ Meets NEMA 3R, 4, 4X, 12, 13 Requirements</li> <li>▪ Meets IP 66 Requirements</li> <li>▪ 16 Gauge Stainless Steel</li> <li>▪ Product Weight: 20 lb (9.1 kg)</li> </ul>
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### 4.4.2. AC Power Supply Requirements

Plant-supplied power source (AC)	85–264 VAC, 47–440 Hz, 10 W
Plant-supplied power source (DC)	20–32 VDC, 10 W
Circuit breaker	Internal 120 V, 5 A
Circuit draw under normal usage	Approximately 0.6 A

### 4.4.3. Approved Manufacturing Locations

Cutsforth, Inc.

5160 Industrial Place #101

Ferndale, WA 98248

### 4.4.4. Product Certifications

**Table 1. EU Directive Information – CE Compliance**

Electro Magnetic Compatibility (EMC) Directive 2014/30/EU	EN 61326-1:2013
Low Voltage Directive (LVD) 2014/35/EU	IEC 61010-1: 2010; EN 61010-1-2010
RoHS Directive 2011/65/EU	Large Scale Fixed Installation Exclusion

**Table 2. North America**

Electro Magnetic Compatibility (EMC)	Conforms to FCC 47CFR 15: 2022, Certified to CSA Std. ICES-001 2020
Safety	Conforms to UL 61010-1: 2012 Ed.3+R: 19-Jul-2019, Certified to CSA C22.2 61010-1: 2012 Ed. 3+U1;U2; A1

**Table 3. UK Conformity Assessed (UKCA)**

Electro Magnetic Compatibility (EMC) 2016	EN 61326-1:2013
Electrical Equipment (Safety) Regulations 2016	EN 61010-1-2010
Regulations: Restriction of Hazardous Substances (RoHS)	Large Scale Fixed Installation Exclusion

### WEEE Directive Statement

In accordance with Article 14 of Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), the following marking requirements apply:

- The directive applies to electrical and electronic equipment falling under Annex I, Category 9 of Directive 2012/19/EU.
- Products must include markings that clearly identify the producer and indicate that the equipment was placed on the market after 13 August 2005.
- The crossed-out wheeled bin symbol signifies that the equipment must not be disposed of with unsorted municipal waste. End users are required to follow applicable local recycling and disposal procedures for electrical and electronic equipment.
- The marking affixed to the product confirms that it falls within the scope of this directive.

### 4.4.5. Environmental Requirements

Storage Temperature	–40°C to 85°C (–40°F to 185°F)
Operating Temperature	–20°C to 55°C (–4°F to 131°F)
Storage Humidity	5% RH to 95% RH, noncondensing
Operating Humidity	10% RH to 90% RH, noncondensing
Maximum Altitude	2,000 m (6,560 ft)
Installation Location	For either indoor or outdoor use
Overvoltage Category	II
Pollution Degree	2

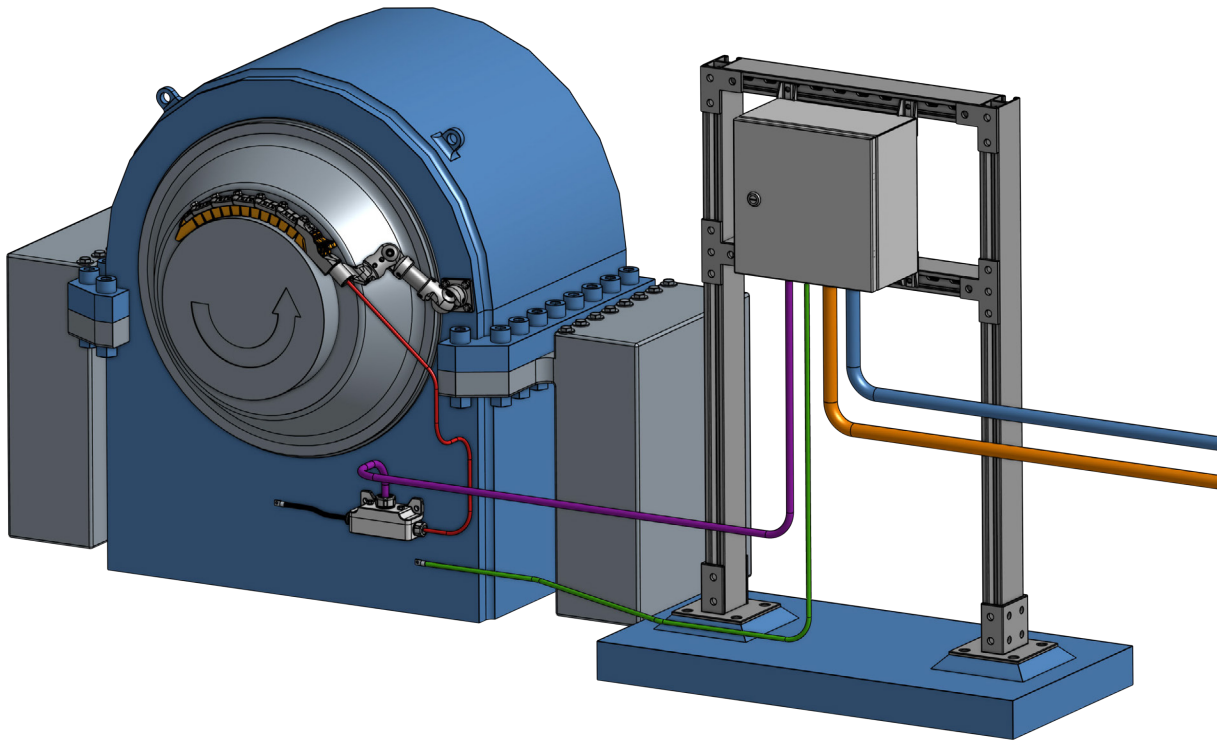
## 5. Installation

This section describes the installation of the Assurance Monitoring System. Before beginning the installation, thoroughly review the Assurance Monitoring System Installation Planning Guide (EZDP-2126).

### 5.1. Inside the Box

	Assurance Monitoring System
	Shaft Grounding Assembly Plus installation hardware
	Signal cable – SGA to Assurance Monitoring System
	Signal cable – SGA to Assurance Field Monitoring System
	Enclosure Case Ground Wire
	Shaft Grounding/Contact Ropes
	Additional Items as Indicated on Order

## 5.2. Installation Overview

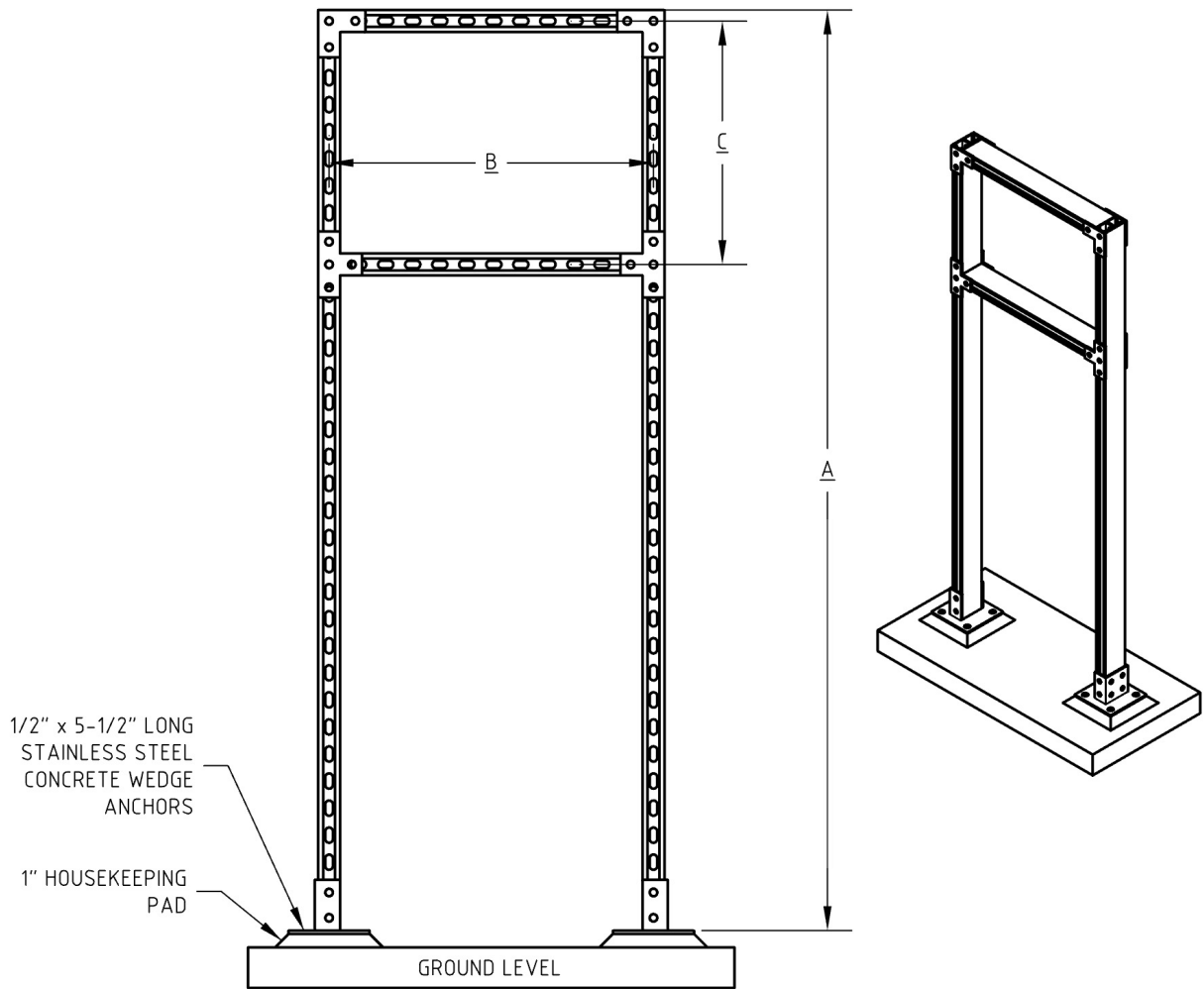


1. Mount the Assurance Monitoring System enclosure.
2. Connect the signal cables from the shaft-grounding hardware to the Assurance Monitoring System.
3. Run power to the Assurance Monitoring System.
4. Connect the Assurance Monitoring System's data output to the plant DCS or historian.

### 5.2.1. Conduit and Strut Channel Recommendations

Component	Standard Recommendation	Recommendation for High-Corrosion Environments
Conduit type	Galvanized rigid metal conduit (RMC)	Rigid aluminum conduit (RAC)
Conduit fittings type	Malleable	Aluminum
Strut channel type	Hot dipped galvanized, back-to-back	316 stainless steel
Mounting hardware	316 stainless steel	316 stainless steel
Liquid flexible metallic conduit	Type HCX	Type HCX

### 5.2.2. Recommended Strut Rack Design



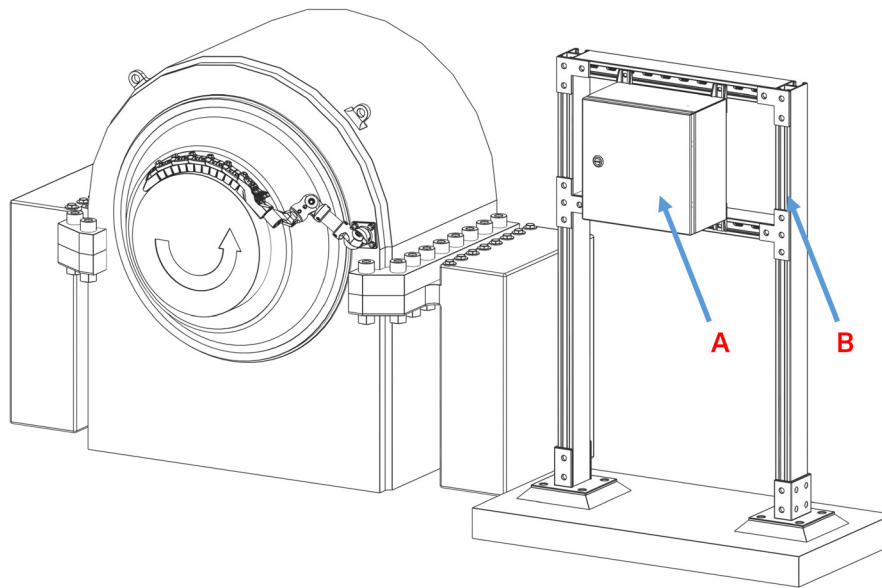
A (in (cm))	B (in (cm))	C (in (cm))
68 in (173 cm)	24 in (61 cm)	Refer to enclosure mounting dimensions

## 5.3. Enclosure Placement

This section covers the placement and mounting requirements for the Assurance Monitoring System enclosure.

The Assurance Monitoring System (A) is designed to be mounted using a strut channel rack (B). The enclosure should be mounted at the drive end of the generator as close to the Shaft Grounding Assembly as possible to minimize the run length of the signal cables while:

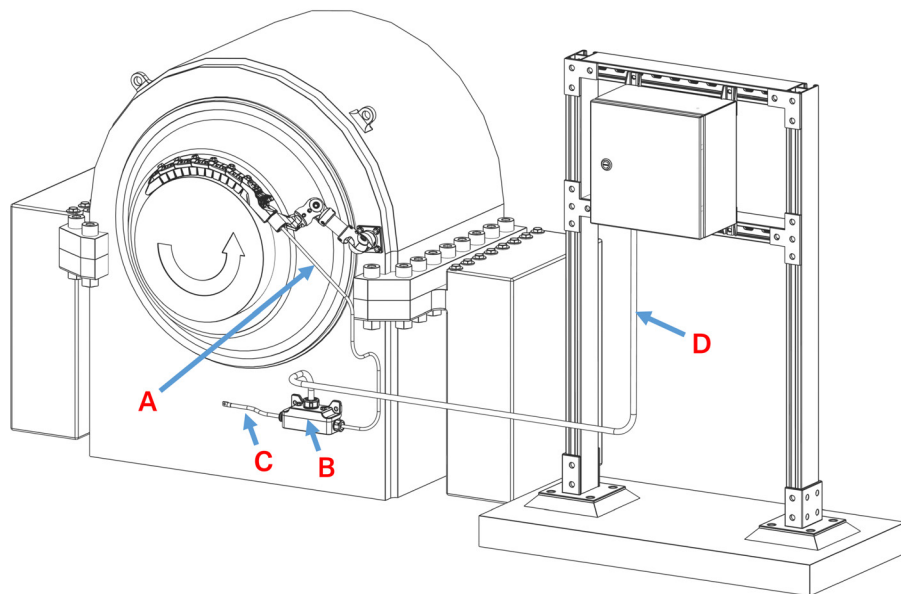
- Maintaining operator safety
- Meeting the requirements outlined in the Installation Planning Guide (EZDP-2126)



## 5.4. Routing the Signal Cables from the Shaft Grounding Assembly

This section covers routing and termination requirements for the Shaft Ground Assembly (SGA) signal cables.

1. Connect the supplied ethernet signal cables (D) to the Junction Box (B) attached to the SGA cable whip (A).
2. Connect the other end of the ethernet signal cables (D) to the Assurance Monitoring System according to the associated wiring diagram(s).
3. Drill and tap a 5/16"-18 hole in the unit case near the SGA junction box (B) for the ground wire connection. Route the 8 AWG ground wire (C) from the junction box to the unit case ground. Verify that the ground wire termination point will maintain a proper electrical connection; remove any paint, rust, or other contaminants from the location of the 5/16"-18 hole.



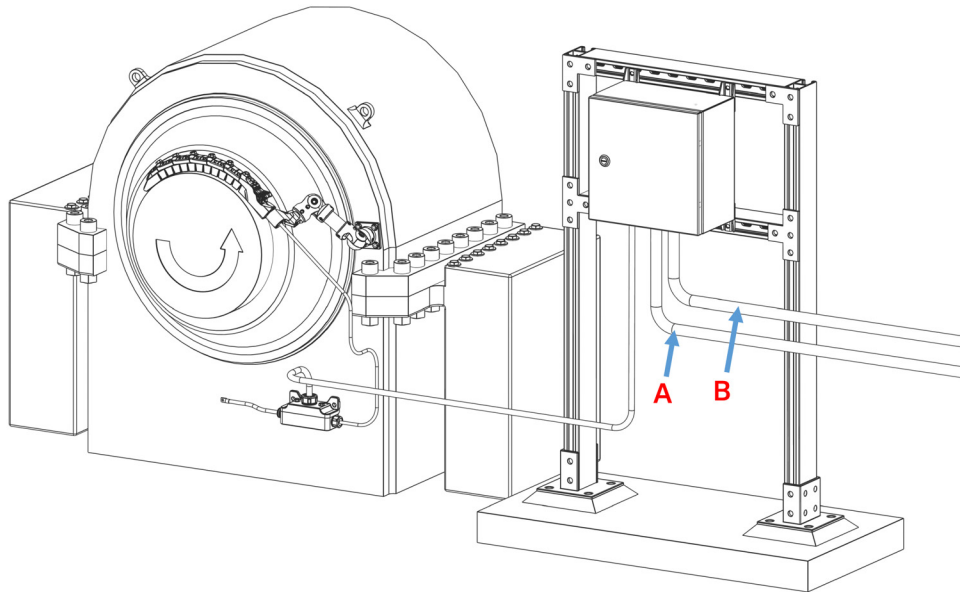
## 5.5. Running Plant Power and Data Connections

This section covers power requirements and data connections for the Assurance Monitoring System.

The Assurance Monitoring System has an internal, enclosed AC/DC converter which requires a power input of 85–264 V and 5 A AC at 50 or 60 Hz. The output of the internal power supply is 24 V, 5 A DC (120 W). The power input cabling (A) should be run to the Assurance Monitoring System in liquid-tight conduit.

The data output cabling (B) should be run to the control room using weather-proof conduit.

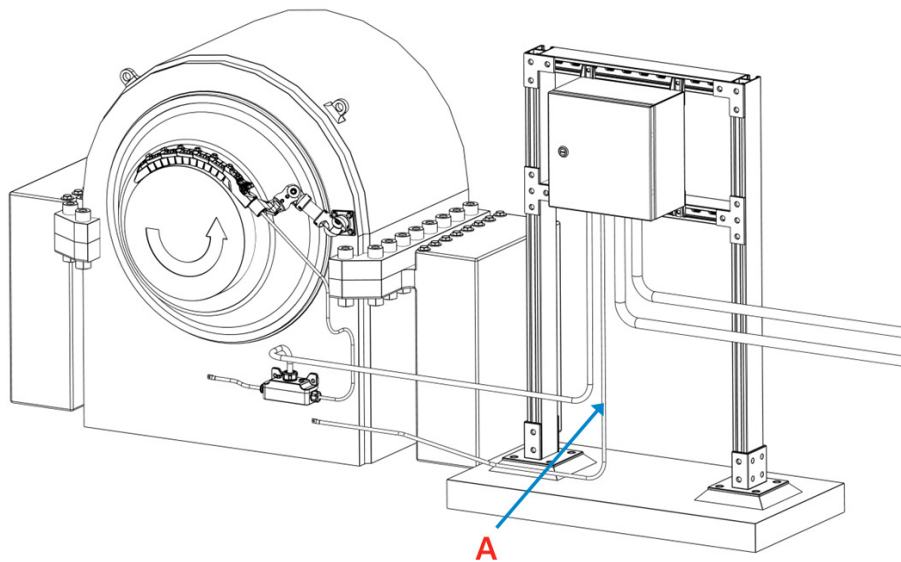
Where flexible conduit is used, Cutsforth recommends the use of type-HCX, high-temp, flexible, metallic conduit (LFMC).



## 5.6. Terminating Enclosure Case Ground Connection

This section covers the routing and the termination of the Assurance Monitoring System's enclosure case ground wire.

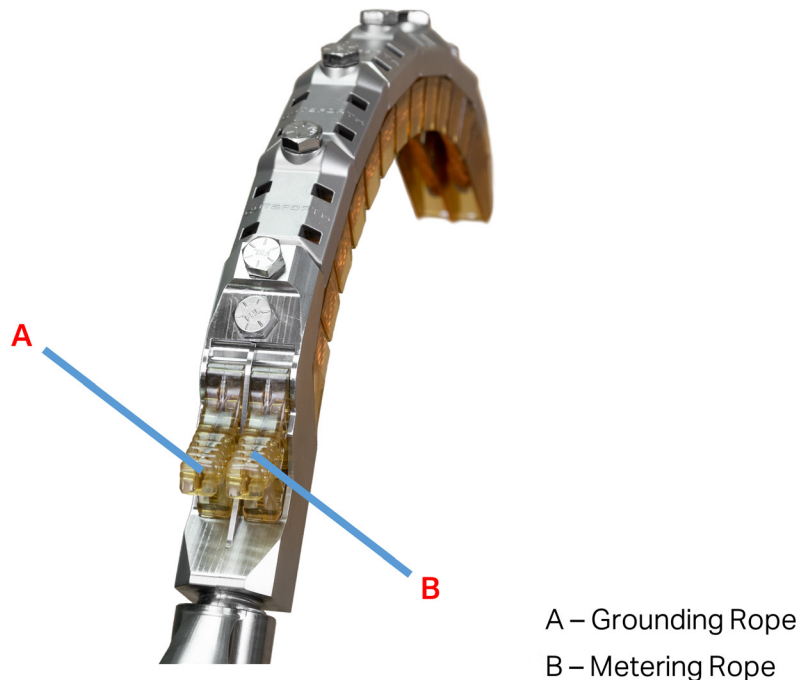
The Assurance Monitoring System is supplied with 20ft of 12 AWG, single conductor wire (A) to electrically bond the monitoring system's enclosure to the generator unit case. Connect this wire to the grounding lug located on the external surface of monitoring system enclosure. Terminate the other end of this wire to the same unit case structure to which the main 8 AWG shaft ground wire is terminated. Trim this wire to length as necessary to fit the individual installation.



## 6. System Operation and Troubleshooting

### 6.1. Shaft Grounding Assembly

The Shaft Ground Assembly (SGA) contains two ropes, depicted in the figure below. Both ropes provide grounding. The grounding rope (A) acts as the primary direct connection between the generator shaft and the unit case, and the metering rope (B) connects the shaft to the unit case through a small resistor which facilitates measuring shaft voltage while also providing a secondary ground connection. The metering rope also provides temporary primary grounding when the grounding rope is being replaced or is otherwise disconnected from the shaft temporarily.



The Assurance Monitoring System provides easy access to test points for diagnostics and preventative maintenance. Careful monitoring can reveal indications that are possible fault conditions.

### 6.2. OLED Display

The Assurance Monitoring System is equipped with an OLED display that shows live shaft voltage and ground current measurements as well as rope status information. This information is split into three different screens as outlined in the following table. There is a push button adjacent to the display that can be pressed to cycle through the various screens.

Screen 1	<ul style="list-style-type: none"> <li>▪ Shaft Voltage DC</li> <li>▪ Shaft Voltage RMS</li> <li>▪ Shaft Voltage 0–Peak</li> </ul>
Screen 2	<ul style="list-style-type: none"> <li>▪ Ground Current DC</li> <li>▪ Ground Current RMS</li> <li>▪ Ground Current 0–Peak</li> </ul>
Screen 3	<ul style="list-style-type: none"> <li>▪ Meter Rope Status</li> <li>▪ Ground Rope Status</li> <li>▪ Firmware Version</li> </ul>

### 6.3. Monitoring Test Points



#### ELECTRICAL DANGER

Only qualified electrical personnel should take measurements at the remote test points. For any of the test points on the faceplate, use a hand-held voltmeter, oscilloscope, clamp-on ammeter, or other appropriate testing device. Always follow proper electrical safety procedures.



**CAUTION**

Test points are susceptible to electrostatic discharge. Observe proper ESD handling precautions when interacting with the test points. If the unit does not appear to be operating normally, cycle power to the system by switching the main power switch off, then back on.

Test points in the monitoring system connect directly to the following sensor locations:

- “Shaft Voltage” is connected directly to the SGA’s meter rope on the shaft.
- The negative test points are connected to the unit case grounding location and provide the ground reference for test point measurements.
- Each wear indicator test point is connected to a resistance-based circuit that will detect when the rope is 50% worn through (or higher).
- Ground current + and – are connected to the output of the ground current sensor which the main grounding wire connects to.

Note: In order to measure ground current and rope status at the test points, monitoring must be powered on. All shaft voltage readings are direct connections and can be taken regardless of whether the monitoring system is powered on or off.

**6.3.1. Ground Current Test Points**

To measure current flowing to ground from the shaft, place your meter/oscilloscope probes on the ground current test points. Refer to the following table to convert the resulting voltage reading to the associated ground-current value.

Meter Reading (V)	Shaft-to-Ground Current (A) (-100 mV/Amp scale)
3.15	-15
2.65	-10
2.15	-5
1.65	0
1.15	5
0.65	10
0.15	15

**6.3.2. Shaft Voltage Test Points**

To read the shaft voltage, place your meter/oscilloscope probes on the shaft voltage test points. The resulting voltage or waveform read at this point represents the shaft voltage at the associated metering rope location. The shaft voltage test points do not require power, so valid measurements can be taken even if the monitoring system is powered off.

### 6.3.3. Wear Indicator Test Points

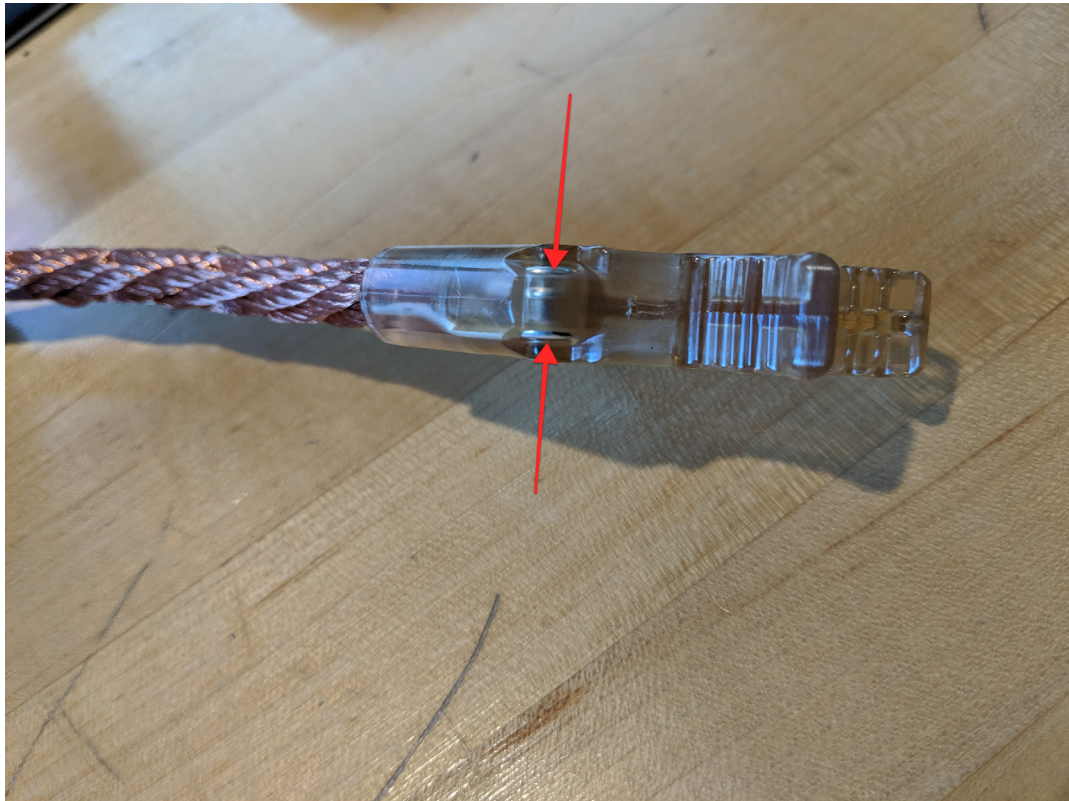
Cutsforth Shaft Grounding Assembly ropes come equipped with an insulated conductor threaded into the center of the grounding and metering ropes. If the rope has not worn out to its center point, the conductor insulation will be intact and there will be no electrical contact between the wear indicator conductor and the outer portion of the ground rope. When the conductor insulation has worn through, the Assurance Monitoring System will indicate that a rope fault has occurred. A rope fault can also be verified at the test points located on the faceplate of the monitoring system. To check for rope faults, place your meter probes on the wear indicator test points for the rope in question, and use the following guide.

Rope Fault Condition	Test Point Reading
No Rope Fault	5 V DC $\pm$ 1 V
Rope Fault	0 V DC $\pm$ 1 V

Each wear indicator test point is also equipped with its own LED that will flash when a rope fault is present or has occurred within the past 10 seconds. When no rope fault is present, the LED will be illuminated with a solid (i.e., not flashing) light.

#### 6.3.3.1. Rope Fault Troubleshooting Recommendations

Using a voltmeter set to measure resistance, measure between the wear indicator contact and the outer rope contact on the underside of the rope grip to confirm whether or not the rope needs replacement. See the image below:



- If 500 Ohms or greater resistance is measured, the rope does not require replacement.
- If less than 500 Ohms is measured, the rope requires replacement, even if it may not look like it.

If the above recommendation does not resolve the issue, contact Cutsforth Support.

## 6.4. Advanced Troubleshooting

### 6.4.1. Possible Grounding Fault Indications

Every generator has its own distinct set of normal operating conditions. Normal conditions on one generator may be alarming on another, even if the two units are of the same type. Plant personnel responsible for monitoring the systems should be familiar with the normal average and peak voltage and current levels for each unit. It is also recommended to periodically view the waveforms from the monitoring system's test points and watch for signatures that are markedly different from what has been viewed in the past. A change in a unit's waveform output can be a powerful indicator that either something within the generator may require attention or the grounding system needs maintenance.

The conditions listed in this section may be fault indications. This is not a comprehensive list; rather, it is intended to draw attention to scenarios that can warrant further investigation.

### 6.4.2. Grounding Current Steps Down and Shaft Voltage Steps Up

If a significant step down in grounding current takes place in conjunction with an increase in shaft voltage, **this could indicate a potential loss of grounding and should be investigated immediately**. Inspect the grounding assembly, grounding rope, and shaft surface for potential deterioration of the grounding rope-to-shaft connection.

### 6.4.3. Average and/or Zero-to-Peak Grounding Current and Shaft Voltages Step Down

If an unusual reduction in grounding current and shaft voltage occurs, it may be that a significant event had taken place. Has something else contacted the shaft or **has a bearing lost insulation, allowing alternate paths to ground**? Is the rope-to-shaft contact of sufficient integrity to allow current to flow freely when voltage is present? When grounding current and voltage are markedly lower than what is normally seen on the generator and no correlating operating condition exists to explain it, the grounding hardware should be evaluated to ensure that the generator shaft is grounded. Baseline measurements are crucial for identifying events of concern. Baseline readings should be known for generator online status, turning gear status, offline status, and at differing load levels, for comparisons when questions arise.

### 6.4.4. Average and/or Zero-to-Peak Shaft Voltages and Grounding Currents Step Up

Typically, shaft voltages and grounding currents on the generator increase or decrease in amplitude along with generator output levels and other operating conditions. Soon after installing, it is important to capture what normal readings are for the generator at different loads. Knowing the difference between the generator's grounding system's readings at lowest and highest generator outputs helps when it's time to fine tune the monitoring system's thresholds to avoid triggering snapshots and alarms at levels that are potentially just normal periods of greater demand. **If taking the above into consideration does not resolve the higher levels, share the waveforms you are seeing with Cutsforth to compare them against our library of waveforms**; they may indicate other problems occurring in the generator that are being detected by the grounding monitoring waveforms.

### 6.4.5. Average and/or Zero-to-Peak Shaft Voltages or Currents Trending Up or Down Over Time

Trending values on the generator can be a powerful diagnostic tool. If there is poor rope-to-shaft contact, tracking the trend will help to know if steps at remediation are effective, or not, before alarming takes place. If waveforms show, for example, that there are shorts in the stator winding insulation, trending the amplitude and frequency of the problem signature over time and at various unit loads can help give insight to whether the condition is getting worse and at what load the condition first appears, comparing now vs. the point when the condition was first identified.

## 7. Modbus Communication API

The Assurance Monitoring System is equipped with both TCP/IP and RTU (RS485) Modbus output options. Each Assurance device operates as a slave only.

### 7.1. Modbus Protocol Features

When using the RTU protocol, the Assurance Monitoring System will answer to a master query only if the query contains the same slave address as defined on the Assurance device. The permitted addresses range from 1 to 254 (0x01 to 0xFE), and there should be no controllers with the same address on the same line.

Feature	Description
Supported Functions	Read Input Register (0x03)
Cyclical Redundancy Check (CRC) *	16-bit value calculated by both devices. Error message displayed when values are not equal.

\* During normal operation, the Modbus Master transmits Modbus RTU requests and automatically appends the required CRC-16 checksum to each message. The Assurance system receives incoming messages and verifies the accuracy of the CRC-16 checksum. If the CRC is found to be incorrect—whether due to electrical noise, timing discrepancies, or malformed messages—the Assurance system will disregard the request. In such cases, the Modbus Master will report a communication fault. This may be indicated as a timeout, absence of response, or an explicit error notification within the user interface. It is recommended to configure the Modbus Master to provide alerts or notifications if a communication fault with the Assurance system is detected, enabling prompt troubleshooting and system reliability.

**Table 4. Default Modbus Settings**

Parameter	Default Value
IP Address	192.168.1.222
TCP Port	502
Modbus ID	1
Baud Rate	115200
Parity	Even
Stop Bits	1

The Modbus settings on the Assurance Monitoring System can be configured using a serial console, such as PuTTY. The Assurance System can be connected to a laptop with the serial console software using the DB9 serial port located on the backside of the Assurance faceplate. This connection requires a standard straight-through serial cable (non null-modem). The baud rate for the DB9 port is 115200.

Below is a list of commands that may be useful in configuring the Assurance System.

Example Command	Result
showsettings	Shows the current Modbus settings
mbid 1	Sets the Modbus ID to 1
baudrate 9600	Sets the baud rate to 9600
stopbits 1	Sets the number of stop bits to 1
mbtcpport 502	Sets the TCP Port to 502
ipaddr 192.168.1.100	Sets the IP address to 192.168.1.100
subnet 255.255.255.0	Sets the subnet mask to 255.255.255.0
gateway 192.168.1.1	Sets the default gateway to 192.168.1.1

## 7.2. Termination Resistance

The Assurance Monitoring System features a block of DIP switches (SW1) to set the desired termination resistance for Modbus RS485 communication. SW1 is located on the back side of the Assurance faceplate assembly adjacent to the Modbus RS485 termination points. The below table outlines the available termination resistor settings with corresponding DIP switch configurations.

Termination Resistance Value	Switch 1	Switch 2	Switch 3	Switch 4
No Termination Resistance	Off	Off	Off	Off
60 Ohms	On	On	Off	Off
120 Ohms	On	Off	Off	Off

## 7.3. Address Declarations

Name	Value Type	Value Unit	Register Type	Address (Base 0)	Supported Functions
Shaft Voltage RMS	Float	Volts RMS	Input Register	30000	Read Input Register
Shaft Voltage 0–Peak	Float	Volts 0–Peak	Input Register	30002	Read Input Register
Shaft Voltage DC	Float	Volts DC	Input Register	30004	Read Input Register
Ground Current RMS	Float	Amps RMS	Input Register	30006	Read Input Register
Ground Current 0–Peak	Float	Amps 0–Peak	Input Register	30008	Read Input Register
Ground Current DC	Float	Amps DC	Input Register	30010	Read Input Register
Rope Status	Integer	Flag	Input Register	30012	Read Input Register

## 7.4. Rope Status Channel Interpretation

Integer Output	Interpretation
3	No Rope Fault (Normal)
2	Ground Rope Fault
1	Meter Rope Fault
0	Meter Rope and Ground Rope Fault

## 8. 4–20 mA Lines

The 4–20 mA outputs are an optional add-on and are not included in the standard Assurance package. If the 4–20 mA output package is purchased, the connection points will be located inside the Assurance Monitoring System enclosure and will be powered by the Assurance Monitoring System. Refer to your associated wiring diagram and the physical terminal labels to determine which signal pair is carried at each terminal connection point.

Shaft V RMS		Shaft V 0-Pk		Shaft V DC		Ground I RMS		Ground I 0-Pk		Ground I DC		Rope Status	
BK	WH	BK	WH	BK	WH	BK	WH	BK	WH	BK	WH	BK	WH
+	-	+	-	+	-	+	-	+	-	+	-	+	-

### 8.1. DCS Programming: Interpreting Output Values

The 4–20mA outputs are intended to be used with a plant DCS. Refer to the following tables when programming.

#### 8.1.1. Channel 0: Shaft Voltage RMS

- Measurement Range: 0 to 70 V RMS
- 4–20 mA Scale: 1 mA = 4.375 V RMS

Shaft Voltage RMS (V)	4–20 mA Output
0	4
17.5	8
35	12
52.5	16
70	20

#### 8.1.2. Channel 1: Shaft Voltage 0–Peak

- Measurement Range: 0 to 100 V 0–Peak
- 4–20 mA Scale: 1 mA = 6.25 V 0–Peak

Shaft Voltage 0–Peak (V)	4–20 mA Output
0	4
25	8
50	12
75	16
100	20

### 8.1.3. Channel 2: Shaft Voltage DC

- Measurement Range: -15 to +15 V DC
- 4-20 mA Scale: 1 mA = 1.875 V DC

Shaft Voltage DC (V)	4-20 mA Output
-15	4
-7.5	8
0	12
7.5	16
15	20

### 8.1.4. Channel 3: Ground Current RMS

- Measurement Range: 0 to 15 A RMS
- 4-20 mA Scale: 1 mA = 0.9375 A RMS

Ground Current RMS (A)	4-20 mA Output
0	4
3.75	8
7.5	12
11.25	16
15	20

### 8.1.5. Channel 4: Ground Current 0-Peak

- Measurement Range: 0 to 20 A 0-Peak
- 4-20 mA Scale: 1 mA = 1.25 A 0-Peak

Ground Current 0-Peak (A)	4-20 mA Output
0	4
5	8
10	12
15	16
20	20

### 8.1.6. Channel 5: Ground Current DC

- Measurement Range: -15 to +15 A DC
- 4-20 mA Scale: 1 mA = 1.875 A DC

Ground Current DC (A)	4–20 mA Output
-15	4
-7.5	8
0	12
7.5	16
15	20

### 8.1.7. Channel 6: Rope Status (Wear Indicator)

Rope Status	4–20 mA Output
No Rope Faults	4
Ground Rope Fault	12
Meter Rope Fault	16
Both Ropes Faulted	20

## 9. Calibration and Preventive Maintenance



### ELECTRICAL DANGER

Calibration and maintenance are to be conducted only by qualified electrical, and monitoring systems, personnel.



### ELECTRICAL DANGER

Follow all plant safety and lock-out/tag-out requirements before accessing the equipment referenced in these procedures.

### 9.1. Visually Inspect and Clean Assurance Monitoring System Electrical Components

**Preventative Maintenance Need:** Advised

**Frequency:** Annually

**Action:** Using a compressed-air duster approved for electronics, blow all dust and debris off the electrical components inside the Assurance Monitoring System.

### 9.2. Check Current Sensor, Voltage Sensor, and System Performance

**Calibration Need:** Advised

**Frequency:** Annually, as outage schedule permits, or if measurements suggest readings are inaccurate.

## 10. Reference Information

The following reference topics provide detailed technical information on the capabilities and legal information pertaining to the Assurance Monitoring System.

### 10.1. How Average and Peak Values are Calculated

- Average voltages and currents are calculated on the samples taken during each snapshot as the sum of  $(x)/N$ , where  $x$  is the array of samples acquired, and  $N$  is the number of samples.
- Zero-to-peak voltages and currents are calculated on the samples taken during each 0.02-second period by the following formula:

$$\max(x) - \min(x)$$

- Longer-term averages are calculated by accumulating averages for the specified period. They are then reset in preparation for the next calculation. The formula used is as follows:

$$NewAverage = \frac{(PreviousSampleCount * PreviousAverage) + NewSampleAverage}{PreviousSampleCount + 1}$$

### 10.2. Related Documents

Document Name	Document Number
Shaft Grounding System Operations Manual	Series 1: EZDP-2007
	Series 2: EZDP-2035
	Series 3: EZDP-2068
Assurance Monitoring System Installation Planning Guide	EZDP-2126
Assurance Monitoring System Wiring Diagram	Refer to product part number (e.g., EGMA-320)

## 11. Glossary

Assurance Monitoring System	A Cutsforth product which monitors shaft voltages and shaft currents to provide real-time data locally and data outputs for integration into a DCS or historian.
attenuation	The reduction of the amplitude of a signal due to excessive cable length.
AWG	American Wire Gauge
DC average	The average of the DC component measurements during a sample period as calculated by $\sum X/n$ , where $X$ is the array of samples acquired and $n$ is the number of samples.
DCS	Distributed Control System
ground conductor	8 AWG, green ground conductor that carries the shaft current to the unit case ground location.
ground current	The electrical current between the shaft and the unit case ground through the ground conductor.
ground rope	The left rope in the Shaft Grounding Assembly, which provides the primary path to unit case ground through the 8AWG ground conductor.
impedance	The resistance to change in the current of a circuit.
LOTO	Lockout/Tagout
meter rope	The right rope in the Shaft Grounding Assembly which provides a shaft contact point at which shaft voltage readings are taken.
oscilloscope resolution	A measurement that describes the granularity of a waveform (like the resolution of a photograph).
RMS	
Shaft Grounding Assembly (SGA)	A Cutsforth product designed to provide a best-in-class ground connection, as well as a shaft contact point at which shaft voltage can be measured.
shaft voltage	The voltage potential between the shaft and the unit case ground as measured by the metering rope.

signal cable	Shielded cable that carries the voltage signals from the SGA and the SCA to the monitoring system.
unit	The equipment monitored by the Cutsforth monitoring system.
unit case ground	The lower half of the turbine case, generator case, or coupler case near the Shaft Grounding Assembly to which the shaft can be grounded.
zero-to-peak	A measurement of a signal calculated by $ \max(x) $ or $ \min(x) $ , whichever is greater, during a given period of time, where $x$ is the array of samples acquired during that period.