

Installation Planning Guide EZDP-2152 Rev A Infrared Thermography

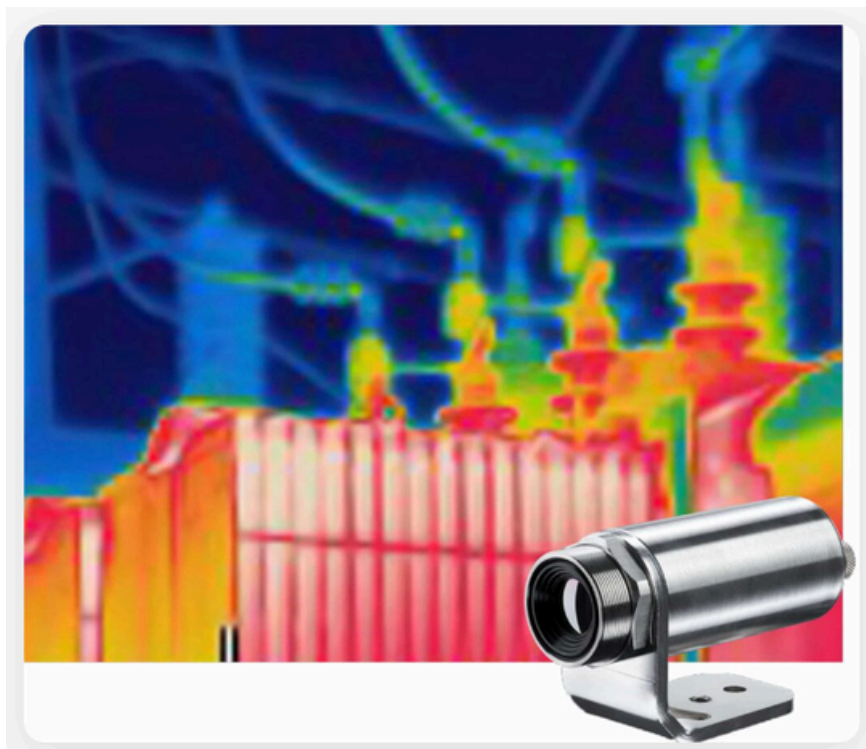


Table of Contents

| | |
|--|----|
| 1. About Cutsforth | 3 |
| 1.1. Cutsforth Products | 3 |
| 1.2. Cutsforth Field Services | 3 |
| 1.3. Cutsforth Automation and Control Services | 3 |
| 2. Legal Information | 4 |
| 2.1. Limited Warranty | 4 |
| 2.2. Copyright | 5 |
| 2.3. Patents | 5 |
| 3. Safety Information | 6 |
| 3.1. Safety Information [English] | 6 |
| 3.1.1. Safety Conventions | 6 |
| 3.1.2. General Safety Instructions | 6 |
| 3.2. Consignes de Sécurité [Français] | 7 |
| 3.2.1. Conventions de Sécurité | 7 |
| 3.2.2. Consignes de Sécurité Générales | 8 |
| 4. System Overview | 9 |
| 4.1. Infrared Thermography System Overview | 9 |
| 4.2. InsightCM Features | 10 |
| 5. IT System Requirements | 11 |
| 5.1. Overall Architecture | 11 |
| 5.2. Server Hardware Requirements | 11 |
| 5.3. Networking Requirements | 12 |
| 6. Physical Installation Overview | 13 |
| 6.1. Equipment List | 13 |
| 6.2. Installation | 13 |
| 6.2.1. Conduit Layout | 14 |
| 6.2.2. Conduit and Strut Channel Recommendations | 16 |
| 6.2.3. Enclosure Specifications | 16 |
| 6.3. Power Requirements | 19 |
| 6.3.1. AC Power Supply Requirements | 19 |
| 6.3.2. AC Power Specifications | 19 |
| 6.4. Environmental Specifications | 20 |
| 6.4.1. cRIO Enclosure | 20 |
| 6.4.2. Camera Enclosure | 20 |
| 6.5. Instrumentation | 20 |
| 6.6. Integration and Infrastructure | 20 |
| 7. Configuring InsightCM for IR Assets | 22 |
| 7.1. Thermal Imaging Device Types | 22 |
| 7.1.1. Adding a Thermal Imaging Device | 22 |
| 7.1.2. Discovering FLIR Cameras | 23 |
| 7.1.3. Preparing Optris Cameras for Discovery | 23 |
| 7.1.4. Discovering Optris Cameras | 26 |
| 7.1.5. Adding and Mapping Regions of Interest | 26 |
| 7.1.6. Configuring Temperature Deltas | 27 |
| 8. Glossary | 29 |

1. About Cutsforth

Cutsforth specializes in developing innovative new technologies and services to support the power generation industry. Cutsforth's patented EASYchange® brush holder design, online truing service, InsightCM™ condition monitoring software, and patented shaft grounding and monitoring systems have been installed across the globe in generators of all sizes and in nearly every industry application, including nuclear, natural gas, coal, wind, and hydroelectric.

Cutsforth's knowledge and commitment to excellence drives our innovative solutions for the changing needs of the power industry. Whether it is a quick response to a critical situation or a new way of solving an old problem, our commitment to quality ensures that our customers receive best-in-class products and services—Cutsforth is the Power of Innovation.

Cutsforth started back in 1991 as a small company focused primarily on making replacement brush holders for generators and exciters. Today, after 30+ years in business, Cutsforth's experience and innovative designs have brought its best-in-class excitation brush holder and shaft grounding replacements and collector ring services to some of the world's largest power companies.

1.1. Cutsforth Products

- [EASYchange® Removable Brush Holders](#)
- [EASYchange® Brush Condition Monitoring](#)
- [Cutsforth Shaft Grounding Systems](#)
- [Rotor Flux Monitoring](#)
- [Electro-Magnetic Interference Monitoring](#)
- [InsightCM™ Condition Monitoring Software](#)

1.2. Cutsforth Field Services

Cutsforth provides comprehensive product installations for all product offerings as well as on-site training after the installation. We work efficiently during your outage to ensure a smooth upgrade to our innovative solutions such as Product Installations, Online Collector Ring and Commutator Truing, Spiral Groove Restoration, and Consulting and Emergency Services.

1.3. Cutsforth Automation and Control Services

Cutsforth provides comprehensive Automation and Control services which include data historian integration, InsightCM™ integration, DCS logic, engineered drawings and much more. This further complements our turnkey monitoring system installations.

2. Legal Information

2.1. Limited Warranty

This document is provided 'as is' and is subject to being changed, without notice, in future editions. Cutsforth reviews this document carefully for technical accuracy; however, CUTSFORTH MAKES NO EXPRESS OR IMPLIED WARRANTY AS TO THE ACCURACY OF THE INFORMATION WITHIN THIS MANUAL AS IT RELATES TO SPECIFIC INSTALLATION. THE CUSTOMER IS RESPONSIBLE FOR VERIFYING INSTALLATION AND OPERATING CONDITIONS AT EACH INSTALLATION LOCATION AND FOR EACH GENERATOR TYPE. Cutsforth warrants that its hardware products will be free of defects in materials and workmanship that cause the product to fail to substantially conform to the applicable Cutsforth published specifications for one (1) year from the date of invoice.

For a period of ninety (90) days from the date of invoice, Cutsforth warrants that (i) its software products will perform substantially in accordance with the applicable documentation provided with the software, and (ii) the software media will be free from defects in materials and workmanship. If Cutsforth receives notice of a defect or non-conformance during the applicable warranty period, Cutsforth will, in its discretion: (i) repair or replace the affected product, or (ii) refund the fees paid for the affected product. Repaired or replaced hardware will be warranted for the remainder of the original warranty period or ninety (90) days, whichever is longer. If Cutsforth elects to repair or replace the product, Cutsforth may use new or refurbished parts or products that are equivalent to new in performance and reliability and are at least functionally equivalent to the original part or product. You must obtain an RMA number from Cutsforth before returning any product to Cutsforth. Cutsforth reserves the right to charge a fee for examining and testing hardware not covered by the Limited Warranty.

This Limited Warranty does not apply if the defect of the product resulted from improper or inadequate maintenance, installation, repair, or calibration performed by a party other than Cutsforth; unauthorized modification; improper environment; use of an improper hardware or software key; improper use or operation outside of the specification for the product; improper voltages; accident, abuse, or neglect; or a hazard such as lightning, flood, or other act of nature.

THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND THE CUSTOMER'S SOLE REMEDIES, AND SHALL APPLY EVEN IF SUCH REMEDIES FAIL OF THEIR ESSENTIAL PURPOSE.

WARNING REGARDING USE OF CUTSFORTH SHAFT MONITORING EQUIPMENT: CUSTOMER IS ULTIMATELY RESPONSIBLE FOR VERIFYING AND VALIDATING THE SUITABILITY AND RELIABILITY OF THE PRODUCTS WHENEVER THE PRODUCTS ARE INCORPORATED IN THEIR SYSTEM OR APPLICATION, INCLUDING THE APPROPRIATE DESIGN, PROCESS, AND SAFETY LEVEL OF SUCH SYSTEM OR APPLICATION. PRODUCTS ARE NOT DESIGNED, MANUFACTURED, OR TESTED FOR USE IN LIFE OR SAFETY CRITICAL SYSTEMS, OR ANY OTHER APPLICATION IN WHICH THE FAILURE OF THE PRODUCT OR SERVICE COULD LEAD TO DEATH, PERSONAL INJURY, SEVERE PROPERTY DAMAGE OR ENVIRONMENTAL HARM (COLLECTIVELY, "HIGH-RISK USES"). FURTHER, PRUDENT STEPS MUST BE TAKEN TO PROTECT AGAINST FAILURES, INCLUDING PROVIDING BACK-UP AND SHUT-DOWN MECHANISMS. CUTSFORTH EXPRESSLY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY OF FITNESS OF THE PRODUCTS OR SERVICES FOR HIGH-RISK USES.

CUTSFORTH DOES NOT WARRANT, GUARANTEE, OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF OR THE RESULTS OF THE USE OF THE PRODUCTS IN TERMS OF CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE. CUTSFORTH DOES NOT WARRANT THAT THE OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE. INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF USE, ARE SPECIFICALLY EXCLUDED FROM THIS WARRANTY; THE MAXIMUM VALUE OF A WARRANTY CLAIM CANNOT EXCEED THE ORIGINAL VALUE OF THE ASSEMBLY OR COMPONENT.

2.2. Copyright

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2.3. Patents

Please send patent information requests to patents@cutsforth.com.

3. Safety Information

3.1. Safety Information [English]

Following is important safety information. For safe installation and operation of this equipment, be sure to read and understand all cautions and warnings.

3.1.1. Safety Conventions



NOTE:

Additional information.



ELECTRICAL DANGER

Indicates an action or specific equipment area that can result in personal injury or death from an electrical hazard if proper precautions are not taken.



CAUTION

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury or equipment damage.



WARNING

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



ROTATING PART CAUTION

Indicates possible injury from rotating parts.



DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury.

3.1.2. General Safety Instructions



ELECTRICAL DANGER

Only qualified personnel who recognize shock hazards and are familiar with the safety precautions required to avoid injury should work with Cutsforth products. Among the many considerations are the following:

- Avoid contact with energized circuits.
- Avoid contact with rotating parts.
- Never install any component that appears not to be functioning in a normal manner.
- Always ensure proper installation of the holder assembly and shaft grounding rope.



ELECTRICAL DANGER

Before working on the generator, de-energize, lock out, and tag out all power sources to the generator, shaft, and accessory devices. Electric shock and death may result due to failure to heed this warning.



ROTATING PART CAUTION

High-voltage and rotating parts can cause serious or fatal injury. Installation, operation, and maintenance of this product must be performed only by qualified personnel, in accordance with all applicable safety regulations and guidelines.

3.2. Consignes de Sécurité [Français]

Les informations qui suivent sont essentielles afin d'assurer la sécurité de l'utilisateur lors de l'installation et de l'opération de l'équipement. Assurez-vous de bien lire et de comprendre tous les avertissements et mises en garde qui suivent.

3.2.1. Conventions de Sécurité



NOTE:

Informations supplémentaires.



RISQUES DE CHOC ÉLECTRIQUE

Indique que l'action ou la partie de l'équipement concernée peut mener à des blessures par électrisation ou à la mort par électrocution si les précautions adéquates ne sont pas prises.



MISE EN GARDE

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures mineures à modérées ou à des dommages matériels.



AVERTISSEMENT

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures sévères ou à la mort.



MISE EN GARDE : PIÈCE ROTATIVE

Indique la présence de pièces d'équipement rotatives pouvant causer des blessures.



DANGER

Indique la présence d'une situation dangereuse qui, si elle n'est pas évitée, pourrait mener à des blessures sévères ou à la mort.

3.2.2. Consignes de Sécurité Générales



RISQUES DE CHOC ÉLECTRIQUE

L'utilisation des produits Cutsforth n'est recommandée qu'aux professionnels qualifiés qui savent comment reconnaître la présence de risques de choc électrique ainsi que les consignes de sécurité à suivre pour éviter les blessures liées à ces risques. Lesdites consignes de sécurité incluent, sans s'y limiter :

- Éviter tout contact avec des circuits alimentés;
- Éviter tout contact avec des pièces d'équipement rotatives;
- Ne jamais installer de composante ne paraissant pas fonctionner normalement;
- Toujours s'assurer que la structure de soutien et le câble de terre de l'arbre de la génératrice sont correctement installés.



RISQUES DE CHOC ÉLECTRIQUE

Avant de travailler sur la génératrice, désalimentez, cadenassez et étiquetez toutes les sources d'énergies liées à la génératrice, à l'arbre et aux appareils accessoires. L'opérateur s'expose à des risques de chocs électriques pouvant causer la mort s'il ne tient pas compte de cet avertissement.



MISE EN GARDE : PIÈCE ROTATIVE

Les pièces d'équipement rotatives et sous haute tension peuvent causer des blessures sévères ou fatales. L'installation, l'opération et la manutention de ce produit ne doivent être faites que par des professionnels qualifiés et en respectant toutes les règles et consignes de sécurité applicables.

4. System Overview

This manual is a guide for planning the installation of the Infrared Thermography system.



This manual does not cover all details or variations in equipment, nor does it consider every possible contingency for installation, operation, or maintenance. If you have questions or concerns that are not addressed in this manual, contact Cutsforth Engineering Support.

4.1. Infrared Thermography System Overview

The Cutsforth Infrared (IR) Thermography system provides continuous, non-contact thermal assessment of critical electrical and mechanical equipment. By visualizing and trending heat patterns in real time, the system enables early detection of developing issues such as loose electrical connections, overloaded circuits, insulation breakdown, improper lubrication, and mechanical friction points. This proactive insight helps prevent unplanned outages, extend asset life, and improve operational reliability.

Designed for both periodic and always-on monitoring, IR thermography supports safe condition assessment in areas where manual inspection is hazardous or impractical. The system is ideal for generators, motors, transformers, pumps, turbomachinery, and breakers/panels—providing visibility into failure modes long before they escalate into critical faults.

At the core of the monitoring system is InsightCM™, Cutsforth's unified condition monitoring software. InsightCM integrates thermal imaging with other sensor data to generate automated temperature trends, correlate heat signatures with electrical and vibration indicators, and issue early alarms based on user-defined Regions of Interest (ROIs). Operators can monitor minimum, maximum, average, and differential temperatures across multiple ROIs, enabling precise detection of abnormal conditions.

The standard system utilizes the high-resolution Optris Xi410 camera device and scalable multi-camera installations. With the ability to configure extensive ROIs and temperature deltas, facilities can tailor monitoring to specific assets and expand coverage across transformers, switchgear, and other high-value infrastructure.

Cutsforth's IR Thermography system delivers powerful, real-time thermal intelligence that strengthens predictive maintenance programs, reduces operational risk, and enhances both safety and equipment performance.

Some of the common assets monitored with IR:

- Generators
- Motors
- Transformers
- Pumps

- Turbomachinery
- Breakers/Panels

Some of the common failure modes managed with IR:

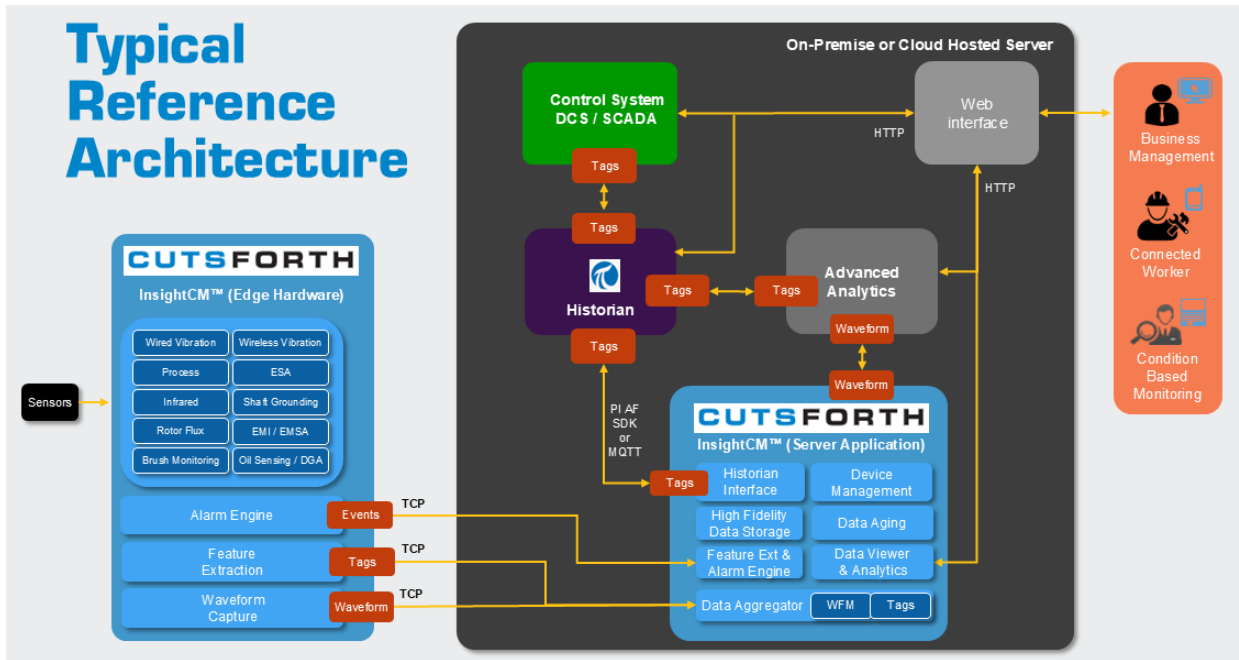
- Loose or corroded electrical connections
- Overloaded or imbalanced circuits or phases
- Insulation breakdown and hot spots
- Improper lubrication
- Misalignment
- Mechanical friction points
- Cooling system inefficiencies

4.2. InsightCM Features

InsightCM can extract a multitude of features from hardware installed in the field. The calculated feature data from InsightCM can be transmitted to plant historians for integration into advanced pattern recognition (APR) models or other advanced machine learning platforms. For more information on InsightCM features, visit the InsightCM user manual on the Cutsforth Support webpage at <https://support.cutsforth.com>.

5. IT System Requirements

5.1. Overall Architecture



5.2. Server Hardware Requirements

The following sections describe the recommended specifications for the InsightCM Server. InsightCM and SystemLink are incompatible and should be installed on separate servers.



Cutsforth recommends using solid state drives to improve disk throughput.

| Systems with fewer than 10 Monitoring Devices | Systems with fewer than 50 Monitoring Devices | Systems with more than 50 Monitoring Devices |
|--|--|---|
| <ul style="list-style-type: none"> ▪ Windows 10 or Windows 11, 64-bit Professional ▪ 2.2 GHz, 4-core processor ▪ 16 GB RAM ▪ One physical hard drive for OS, program installation, and storing data files—At least 500 GB disk space | <ul style="list-style-type: none"> ▪ Windows Server 2016, 2019, or 2022 ▪ 2.2 GHz, 8-core processor ▪ 16 GB RAM ▪ Two physical hard drives: <ul style="list-style-type: none"> ▪ For OS and program installation—At least 250 GB disk space ▪ For storing data files—At least 1 TB disk space | <ul style="list-style-type: none"> ▪ Windows Server 2016, 2019, or 2022 ▪ 3 GHz, 16-core processor ▪ 32 GB RAM ▪ Two physical hard drives: <ul style="list-style-type: none"> ▪ For OS and program installation—At least 250 GB disk space ▪ For storing data files—At least 2 TB disk space |

5.3. Networking Requirements

A fast or gigabit Ethernet (100 Mbps or 1000 Mbps) local area network or business network connection is required between a PC/server running InsightCM and the data acquisition devices. It is also preferable for this PC/server to be connected through the network to the site data historian for ease of gathering process data.

6. Physical Installation Overview

6.1. Equipment List

To install the IR Thermography system, you need the equipment listed below. Some are provided by Cutsforth, and some are provided by the electrical contractor.

| Equipment | Supplied by Cutsforth | Supplied by Electrical Contractor |
|--|-----------------------|-----------------------------------|
| Infrared camera | ✓ | |
| Controller <ul style="list-style-type: none"> ▪ cRIO-9055 4-slot controller | ✓ | |
| NEMA 4X rated enclosures: <ul style="list-style-type: none"> ▪ Camera enclosure ▪ cRIO enclosure | ✓ | |
| Conduit | | ✓ |
| Ethernet cable for data run from camera to cRIO | | ✓ |
| Ethernet cable for connection to server | | ✓ |
| 600 volt rated power cable | | ✓ |

6.2. Installation

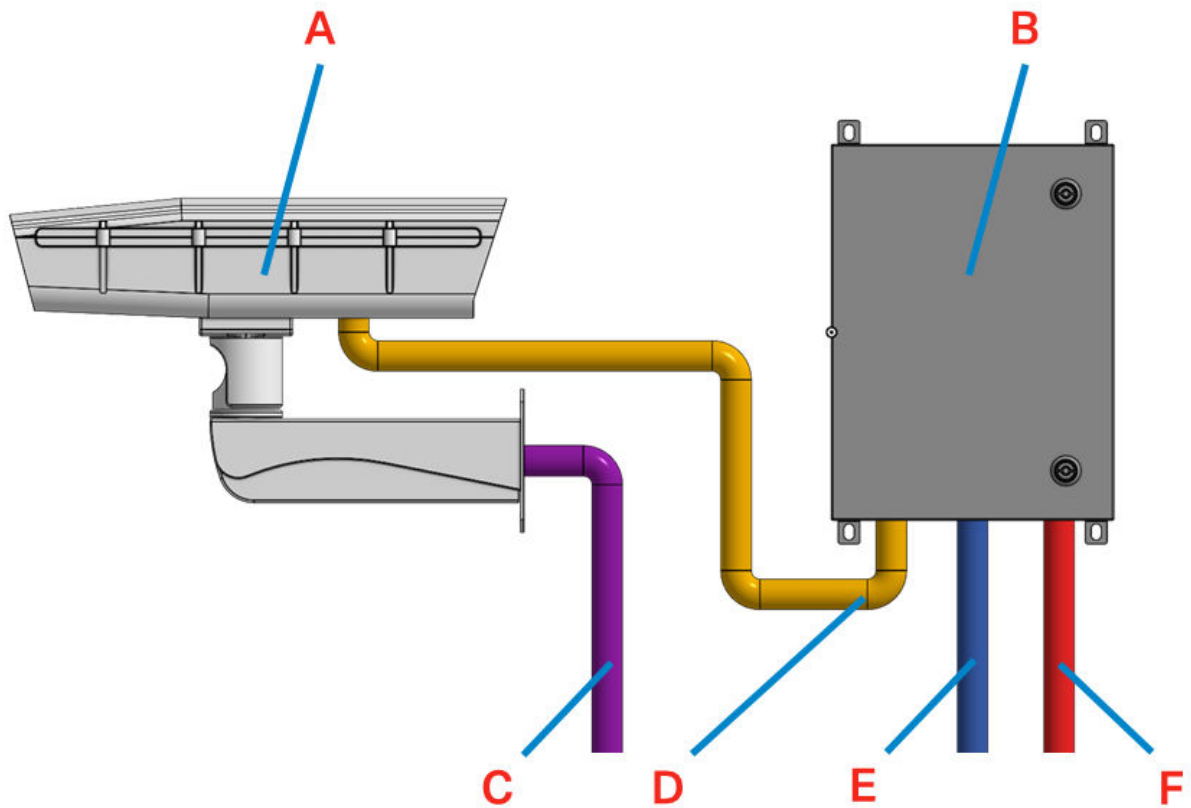
This section provides step by step instructions for installing the IR Thermography system.

1. Mount the IR cRIO enclosure at the planned location.
2. Mount the IR camera enclosure(s) at the planned location(s).
3. Install the conduit and run cable between the IR cRIO enclosure and the camera enclosure(s).
4. Install the conduits and run cables for AC power inputs to the cRIO enclosure and camera enclosure(s). Minimum circuit size: 20A circuit free of non-linear loads. Consider a circuit with isolated ground.
5. Install the conduit and run cable for data connection to the cRIO enclosure. Cutsforth recommends Cat6a or fiber connection (media converter required if using fiber).

6.2.1. Conduit Layout

| Color on Diagram | Conduit Run Description | Conduit Trade Size* | Wire Description | Purpose | Max. Cable Length | Wire Supplied By |
|------------------|---------------------------------------|---------------------|--|--------------------------------|-------------------|-----------------------------|
| Purple | Plant power to IR Camera Enclosure(s) | ¾ in (2 cm) | 120VAC Power (20A dedicated circuit – preferably with isolated ground) | Power for the camera enclosure | N/A | Plant Electrical Contractor |
| Yellow | IR Camera Enclosure to cRIO Enclosure | ¾ in (2 cm) | Cat6a | Data from camera to cRIO | 100 ft | Plant Electrical Contractor |
| Blue | IR cRIO Enclosure to InsightCM Server | ¾ in (2 cm) | Cat6a or Fiber | Data to InsightCM Server | 330 ft (100 m) | Plant Electrical Contractor |
| Red | Plant power to IR cRIO Enclosure | ¾ in (2 cm) | 120VAC Power (20A dedicated circuit – preferably with isolated ground) | Power for the cRIO enclosure | N/A | Plant Electrical Contractor |

*cRIO Enclosures do not come with conduit holes pre-drilled. Conduit sizing and hole placement is customizable.



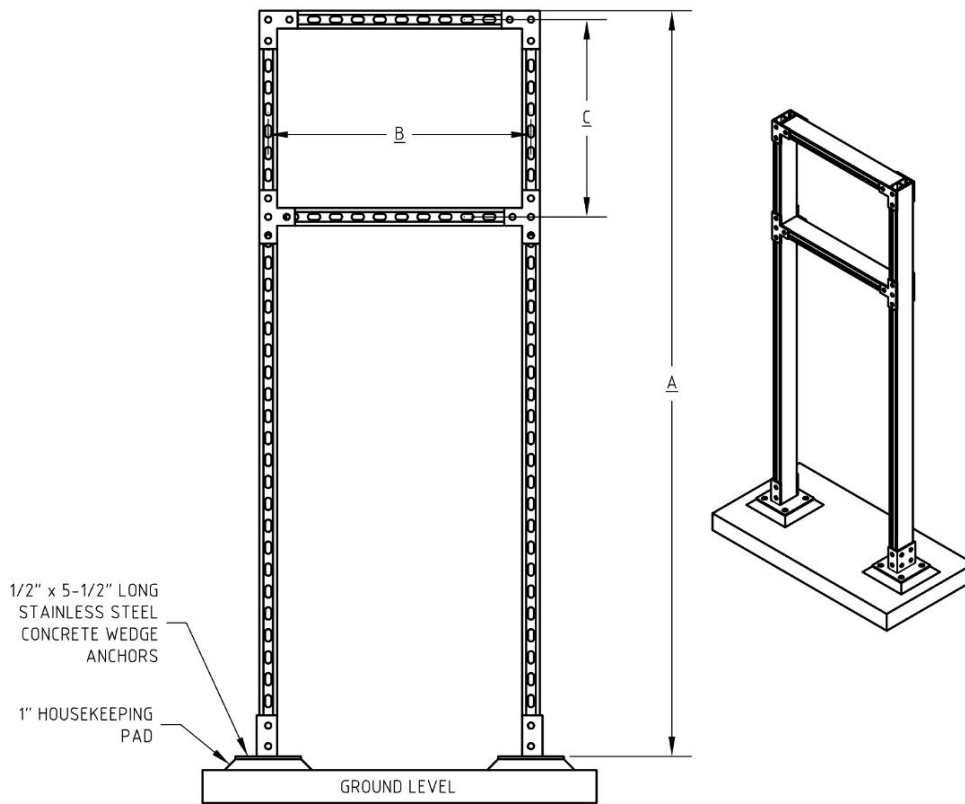
Up to seven (7) cameras can be connected to each cRIO, provided that cable lengths stay within the specified limitations.

| Part | Name |
|----------|---|
| A | Cutsforth IR Thermography Camera Enclosure |
| B | Cutsforth IR Thermography cRIO Enclosure |
| C | Purple: Plant Power Input to Camera Enclosure |
| D | Yellow: Data from Camera to cRIO |
| E | Blue: Data Output to InsightCM Network |
| F | Red: Plant Power Input to cRIO Enclosure |

6.2.2. Conduit and Strut Channel Recommendations

| Component | Standard Recommendation | Recommendation for High-Corrosion Environments |
|----------------------------------|--------------------------------------|--|
| Conduit type | Galvanized rigid metal conduit (RMC) | Rigid Aluminum Conduit (RAC) |
| Conduit fittings type | Malleable, NEMA 4X rated or greater | Aluminum |
| Strut channel type | Hot dipped galvanized, back-to-back | 316 Stainless steel |
| Mounting hardware | 316 Stainless steel | 316 Stainless steel |
| Liquid flexible metallic conduit | Type HCX | Type HCX |

6.2.2.1. Recommended Strut Rack Design for cRIO Enclosure

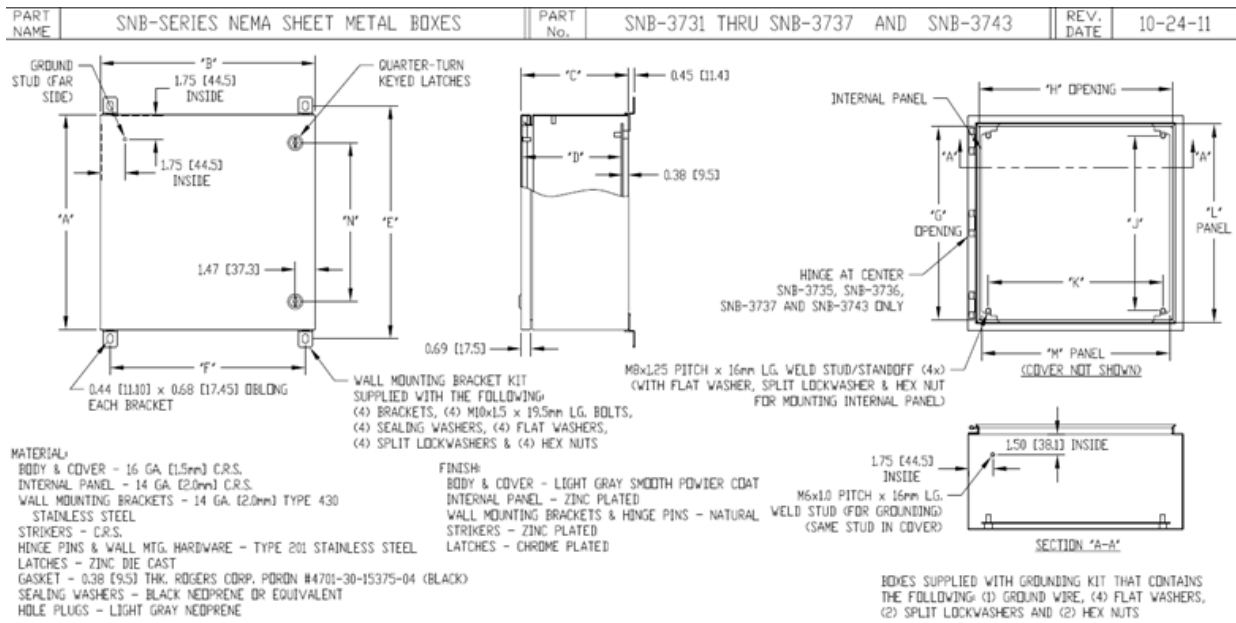


| A in. (mm) | B in. (mm) | C in. (mm) |
|------------|------------|---|
| 68 (1730) | 24 (610) | Refer to enclosure mounting feet dimensions |

6.2.3. Enclosure Specifications

6.2.3.1. IR Thermography cRIO Enclosure

| Catalog Number | Dimensions (in. (mm)) |
|----------------|--|
| SNB-3736 | 15.75 (400) x 11.81 (300) x 7.87 (200) |

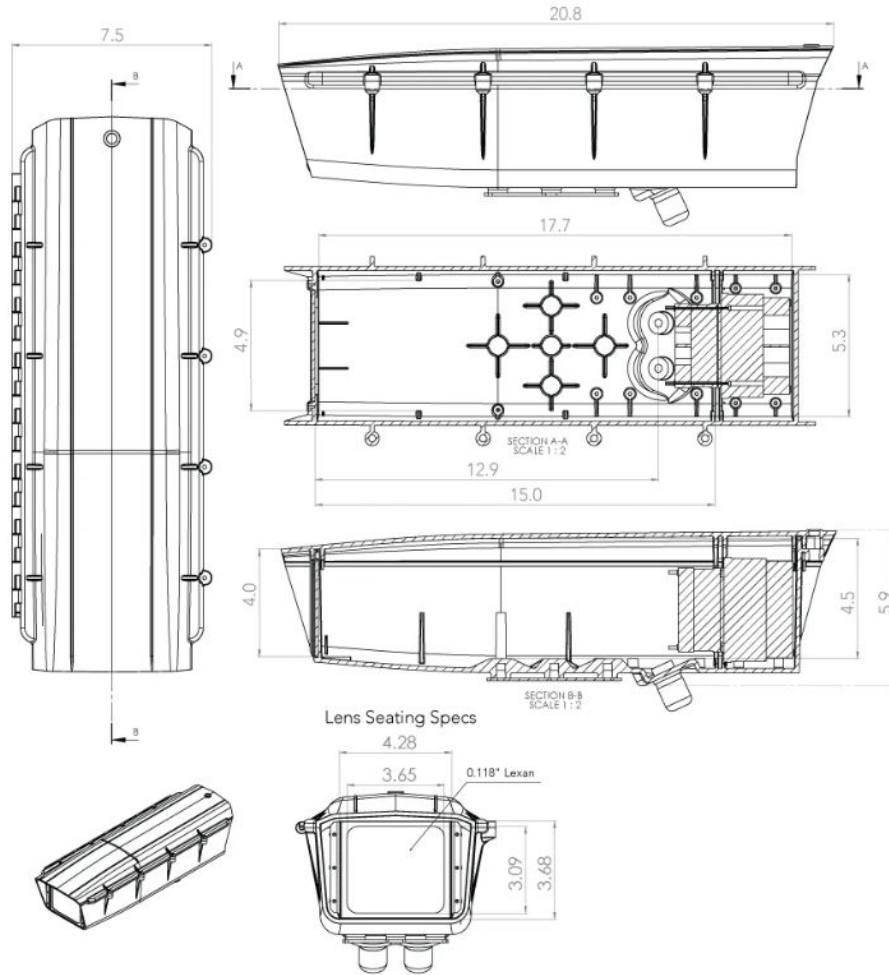


Specifications:

- UL 508A Listed Type 1, 2, 4, 4X, 12 and 13
- IP Rating: IP65 and IP66
- RoHS Compliant
- Powder Coated Steel

6.2.3.2. IR Thermography Camera Enclosure

| Catalog Number | Dimensions (in. (mm)) |
|------------------|------------------------------------|
| ST-CD-HBX-24V-SS | 20.9 (531) x 7.5 (191) x 6.7 (170) |



Specifications:

- Active cooling (400 BTU) and heating (65 Watts)
 - Both thermostatically controlled
 - 25 CFM fan (always on)
- UV-resistant polycarbonate body
- Stainless steel mounting arm
- IP Rating: IP66
- IK Rating: IK10

6.3. Power Requirements

6.3.1. AC Power Supply Requirements

6.3.1.1. cRIO Enclosure

| | |
|-----------------------------|------------------------------|
| Plant-supplied power source | 120 V, 60 Hz or 240 V, 50 HZ |
| Circuit breaker | Internal 120 V, 5 A |
| Maximum power consumption | 72 W |

6.3.1.2. Camera Enclosure

| | |
|-----------------------------|------------------------------|
| Plant-supplied power source | 120 V, 60 Hz or 240 V, 50 HZ |
| Circuit breaker | N/A |
| Maximum power consumption | 165 W |

6.3.2. AC Power Specifications

6.3.2.1. cRIO Enclosure

| | |
|----------------------------|---|
| Input Voltage Range | 85 – 264 VAC |
| Input Frequency Range | 47 – 63 Hz |
| Input Power Rating | 150 W |
| Over Voltage Category | III; According to EN62368, EN61558, EN50178, EN60664-1, EN62477-1 |
| Input Wire Connection Type | DIN, Screw-Down Terminal Block |
| Input Wire Size | 26 – 10 AWG |

6.3.2.2. Camera Enclosure

| | |
|----------------------------|-----------------------|
| Input Voltage Range | 90 – 305 VAC |
| Input Frequency Range | 47 – 63 Hz |
| Input Power Rating | 240 W |
| Input Wire Connection Type | Butt splice, Wire nut |
| Input Wire Size | 22 – 14 AWG |

6.4. Environmental Specifications

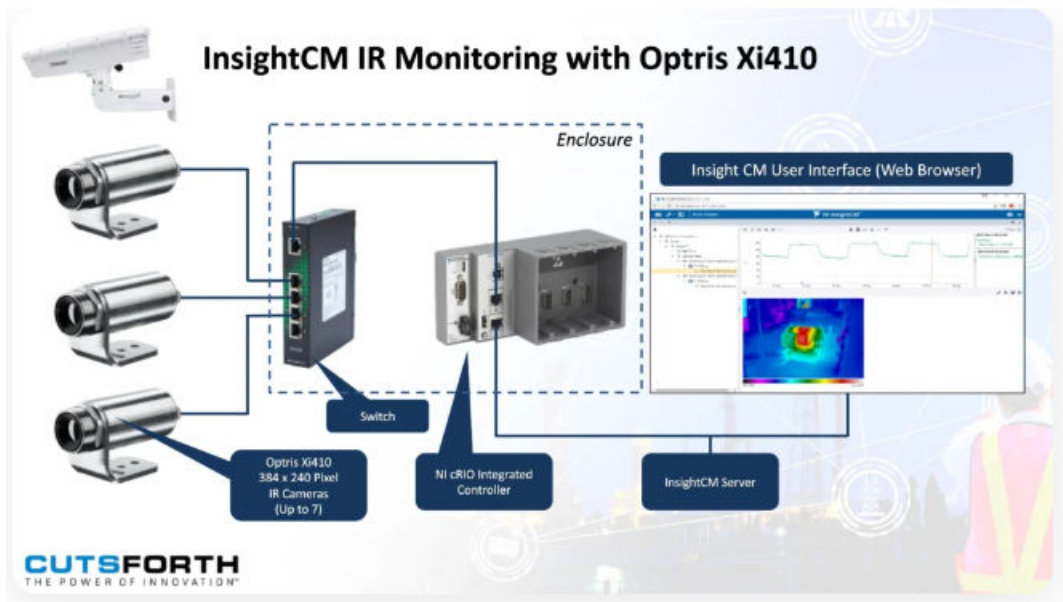
6.4.1. cRIO Enclosure

| | |
|-----------------------|------------------------------------|
| Storage temperature | -40 °C to 85 °C (-40 °F to 185 °F) |
| Operating temperature | -40 °C to 60 °C (-40 °F to 140 °F) |
| Storage humidity | 5% RH to 95% RH, non-condensing |
| Operating humidity | 10% RH to 90% RH, non-condensing |

6.4.2. Camera Enclosure

| | |
|-----------------------|------------------------------------|
| Storage temperature | -40 °C to 70 °C (-40 °F to 158 °F) |
| Operating temperature | -25 °C to 65 °C (-13 °F to 149 °F) |
| Storage humidity | 10% RH to 95 % RH, non-condensing |
| Operating humidity | 10% RH to 95 % RH, non-condensing |

6.5. Instrumentation



6.6. Integration and Infrastructure

The Cutsforth ESA Monitoring System is designed to be integrated into InsightCM™ software. For more information on InsightCM™, including specific server requirements, visit the InsightCM™ README on the Cutsforth Support webpage at <https://support.cutsforth.com>.

The plant must provide a PC or Server for InsightCM™ meeting the requirements listed at the above link. Cutsforth is not responsible for the configuration of server-side deployment. Ensure the plant's

InsightCM™ server is set up and ready for communication to field equipment in advance of system commissioning by Cutsforth.

7. Configuring InsightCM for IR Assets

7.1. Thermal Imaging Device Types

Using thermal cameras, monitor thermal data in a large area without extensive wiring to thermocouples.


| Device Type | Compatible Camera(s) | Sensor Asset Type | Description |
|----------------------|----------------------|-------------------|--|
| IR-3120 ¹ | FLIR A35, FLIR A65 | Delta, ROI | Supports up to two thermal cameras. See the IC-3120 help for more information. |
| IR-9055 ² | Xi410 | Delta, ROI | Supports up to ten thermal cameras. See the cRIO-9055 help for more information. |

¹Connects directly to the device controller by ethernet connection, not by channels on a module.

²Connects to the device through a Power over Ethernet (PoE) adapter, not by channels on a module.

7.1.1. Adding a Thermal Imaging Device

Add a thermal imaging device to collect temperature data from thermal cameras.

1. Click **Configuration** () and select **Devices**.
2. In the **Devices** tab, click **Add**.
3. Select **Connect to an online device** and enter the IP address in the textbox.



If you do not know the device IP address, click **Browse** to see a list of devices on the same subnet as the server machine.

4. Click the **Connect** button. The **Test Connection** dialog box prompts you if the device fails to connect to the server machine and come online. Resolve all failures before continuing.
5. Click **Next**.
6. If the device passes all connection tests, the web application detects and displays the controller. Click **Next**.
7. Enter the two types of names for the device.
 - a. **Device Name**—The name that will appear throughout the web application.



Assign your device an easily identifiable name, such as one that includes the device location.

- b. **Hardware Name**—The hostname of the device, which is in the format of `NI-IC-ModelNumber-SerialNumber` by default. If the device is online, the server automatically populates this name. Otherwise, you can find the two values printed on a label on the back of the device.


8. Click **Finish**.
9. When the web application prompts you to send the connection information to the device web server, click **Yes**.

Discover your [FLIR \(page 23\)](#) or [Optris \(page 26\)](#) cameras.

7.1.2. Discovering FLIR Cameras

Discover and add the FLIR A35 and/or FLIR A65 cameras you will use to monitor your equipment's thermal data.

Ensure that you have completed the steps in [Adding a Thermal Imaging Device \(page 22\)](#) and that you have the serial number for each camera you intend to add.

1. Click **Configuration** () and select **Devices**.
2. On the **Devices** tab, double-click the device to which the camera(s) connect.



Cameras are connected and also powered through their connection to the device.

3. On the **Cameras** tab, click **Add**.
4. In the **Add Cameras** dialog box, click **Discover** and the serial numbers of all valid cameras connected to the device appear in the table.
5. Select the cameras you want to add and click **Apply**.
6. When prompted, enter a descriptive name for each camera and click **OK**.



Allow several minutes after you add a thermal imaging device before attempting to discover cameras.

[Add regions of interest \(page 26\)](#) and [configure temperature deltas \(page 27\)](#).

7.1.3. Preparing Optris Cameras for Discovery

Set up the Xi410 Optris cameras you will use to monitor your equipment's thermal data before you add and configure them on InsightCM.

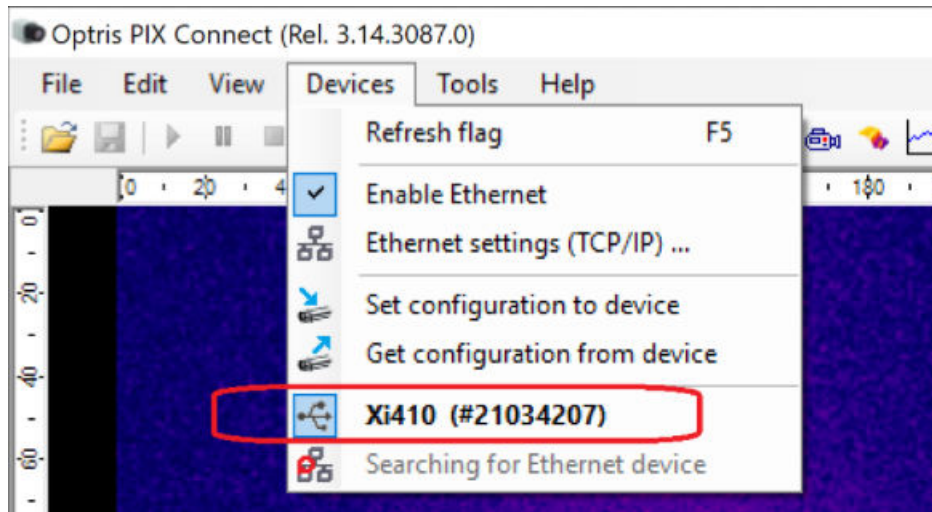
Before you begin, ensure the computer you use for the initial camera setup is compatible with PIX Connect software and you can change the network settings securely.

1. Install and launch the latest version of PIX Connect software as an administrator.
2. Connect the Xi410 camera to the computer using the provided USB cable.



Cutsforth recommends setting up one camera at a time.

- Click **Devices** and verify that PIX Connect recognizes the camera.



- Click **Help > About** and verify that the Imager Firmware version on the camera is at least 3814 or newer.

| | |
|--|---|
| Imager Firmware version is older than 3814 | <ol style="list-style-type: none"> Click Tools → Extended → Update Firmware. Deploy the latest firmware to the camera from PIX Connect. Click Help → About to confirm the firmware update. Click Close. |
| Imager Firmware version is 3814 or newer | Click Close . |

- Click **Devices > Ethernet Settings**.
- Set **Device Address** to **192.168.0.101**.



If multiple Optris cameras will be connected to the same thermal imaging device, increment the last digit of the IP address for each successive camera.

- Set **Send to address** to **192.168.0.100**.
- Set **Subnet Mask** to **255.255.255.0**.
- Set **Port** to **50000**.



If multiple Optris cameras will be connected to the same thermal imaging device, increment the final digit of the port number for each successive camera.

- Disable the **Auto assign port number** checkbox to better track what data is coming from which camera.
- Set **Listen on port number** to **50000** (or—if another camera—to the same port number you assigned to this camera).
- Click **OK**.
- Click **Tools > Configuration**.
- On the **Device** tab, input a Temperature Range.

15. On the **External Communication** tab, select the **Enable** checkbox under **Direct temperature mode**.



Temperature values will not be correct unless you enable this checkbox.

16. Click **OK**.
17. Click **Devices > Set configuration to device** to push your configuration settings to the camera. Once the progress bar at the bottom of the window is complete, you have successfully configured your Optris camera.
18. Disconnect and set aside the USB cable.
19. Connect the camera to the Power over Ethernet (PoE) adapter.
20. Using an ethernet cable, connect the PoE adapter to the PoE Switch.
21. Using another ethernet cable, connect the PoE Switch to the computer.
22. On the computer, navigate to **View network computers and devices** in File Explorer.
23. Select **Network and Sharing Center**.
24. Click **Change adaptor options**.
25. Set up your ethernet port for a connection test with the Optris camera.
 - a. Select the Ethernet port that is connected to your Optris camera and click **Change settings of this connection > Properties**.
 - b. Select **Internet Protocol Version 4 (TCP/IPv4) > Properties**.
 - c. Select **Use the following IP address**.



After you successfully test the camera ethernet connection, revert this setting so that your ethernet port resumes obtaining IP addresses automatically.

- d. Set **IP address** to **192.168.0.100**.
 - e. Set **Subnet mask** to **255.255.255.0**.
26. Test the ethernet connection to the Optris camera.
 - a. Launch PIX Connect.
 - b. Click **Devices** and select the Optris camera you want to test.
 - c. Select the **Connect** checkbox and verify that the UDP Port number is **50000**.



If you change the port number between when you configured it during initial camera setup, you have to re-enter the correct port number each time you launch the software.

As a result, your operating system firewall may request permission to communicate.

- d. Select **Private networks** and **Public networks** and click **Allow access**.



If you are unable to see an image from the camera, you may need to disable the Windows Firewall until you complete this test. If you disable the Windows Firewall, ensure that your computer is not connected to an open network while the firewall is disabled.

- e. Confirm that the **direct temperature mode** checkbox is enabled.
- f. Click **Tools > Configuration > External Communication**.
- g. Confirm that a live image from the camera shows on the computer and that the Connected to IP address matches the one you set for the Optris camera during setup.



The corners of the live image should say Temperature Mode.


27. Close PIX Connect and disconnect the PoE switch from the computer.
28. Using an ethernet cable, connect the PoE Switch to the secondary ethernet port on the IR-9055.

Configure your [thermal imaging device \(page 22\)](#) and [sensors \(page 26\)](#) in InsightCM.

7.1.4. Discovering Optris Cameras

Discover and configure the Xi410 Optris cameras on InsightCM.

Before you begin, complete the [set-up process \(page 23\)](#) for the Optris cameras and [add a thermal imaging device \(page 22\)](#). Have your camera IP address(es) and port number(s) ready.

1. Click **Configuration** () and select **Devices**.
2. On the **Devices** tab, double-click the device to which the camera(s) connect.



The camera's device connection both powers the device and carries the signal.

3. On the **Cameras** tab, click **Add**.
4. In the **Add Cameras** dialog box, click **Discover** and the IP addresses and port numbers of all valid cameras connected to the device appear in the table.
5. Select the cameras you want to add and click **Apply**.
6. When prompted, enter a descriptive name for each camera and click **OK**.




Allow several minutes after you add a thermal imaging device before attempting to discover cameras.

[Add regions of interest \(page 26\)](#) [configure temperature deltas \(page 27\)](#)

7.1.5. Adding and Mapping Regions of Interest

Define the section of a camera image that you want to monitor for thermal data.

Complete the following steps to define a Region of Interest (ROI) to monitor using your thermal imaging camera and device.

1. Click the **Configuration** pull-down () and select **Devices**.
2. In the list of devices on the **Devices** tab, double-click the device connected to the camera for which you want to define an ROI.
3. On the **Cameras** tab, select the camera that monitors the equipment for thermal data and click **Manage ROIs**.
4. In the **[Camera Name] ROIs** dialog box, click **Add**.
5. In the **New ROI** dialog box, select the piece of equipment the camera is monitoring.
6. In the box at the bottom of the **New ROI** dialog box, enter a descriptive name for the ROI and click **OK**.
7. In the ROIs dialog box, click the **Capture Image** button.



If you added your camera as an offline device, but captured an image that you took from the device prior to connecting it to InsightCM, you may upload it as a JSON file and identify ROIs using the uploaded image.

8. Use the **Rectangle ROI** or **Polygon ROI** button to draw an ROI on the captured image.




You can use the arrow buttons along the side of the image to nudge the ROI if the position of the camera shifts.

9. Without capturing a new image each time, repeat Steps 2–7 until you have added all your ROIs.
10. Click **Close** when you are finished adding ROIs.

7.1.6. Configuring Temperature Deltas

Deltas measure the difference between two ROIs that have the largest temperature difference in a group of two or more ROIs. The delta is calculated by subtracting the lowest maximum temperature from the highest maximum temperature of a set of ROIs selected. You can set alarm conditions on deltas to monitor when the difference between ROI temperatures exceeds the value you specify.

Complete the following steps to configure an ROI Delta.

1. Click the **Configuration** () button and ensure that you are on the **Asset Configuration** page.
2. In the asset tree, select the piece of equipment that contains the ROIs for which you want to configure a delta.
3. Click **Add** and select **Sensors » Thermal Imaging » Delta** in the New Asset dialog box.
4. Enter a descriptive name for the delta and click **OK**.
5. On the **Properties** tab for the new ROI delta, click the **Edit** button next to the **Camera** field.
6. In the **Camera** dialog box, select the camera containing the ROIs you want to configure a delta for, click **OK** and a new row for ROIs should appear.
7. Click the pull-down next to the ROIs field and select the ROIs you want the delta to compare. Your changes will be saved automatically.

You can monitor delta values using the thermal imaging viewer on the **Data Viewer** page after you send the connection information to the device.

8. Glossary

| | |
|------------------------------------|--|
| AC (Alternating Current) | An electrical power supply in which current periodically reverses direction. Required for powering the cRIO and camera enclosures. |
| APR (Advanced Pattern Recognition) | A machine-learning or statistical modeling method that uses historical sensor data to detect abnormal asset behavior and predict developing failures. InsightCM can send feature data to plant historians for use in APR models. |
| asset tree | A hierarchical representation of plant equipment inside InsightCM. Used for organizing devices, configuring monitoring, and associating data with specific assets. |
| cRIO | NI Compact Reconfigurable I/O Controller. |
| heat signature | A visible thermal pattern captured by the IR camera, representing temperature distribution on a surface. |
| IK rating | A rating that indicates an enclosure's resistance to mechanical impact. |
| IP rating (ingress protection) | A standardized classification that describes an enclosure's resistance to dust and water. |
| InsightCM™ | InsightCM™ is application software for condition monitoring with full access to waveforms, multiple sensor technology inputs, enterprise software connectivity, and analytics packages. |
| I/O | input/output |
| infrared (IR) | A wavelength of light not visible to the human eye but detectable with specialized cameras to measure surface temperatures. |
| NEMA rating | A North American standard classifying enclosure protection levels against environmental conditions. |
| regions of interest (ROIs) | User-defined rectangular or polygonal areas within a thermal image. InsightCM trends minimum, maximum, average, and delta temperatures for each ROI. |
| trending | The process of recording and analyzing temperature changes over time to detect abnormal patterns or emerging failures. |